

# GUIDE TO HEALTHCARE SERVICES FOR IMMIGRANT CITIZENS RESIDING IN VENETO

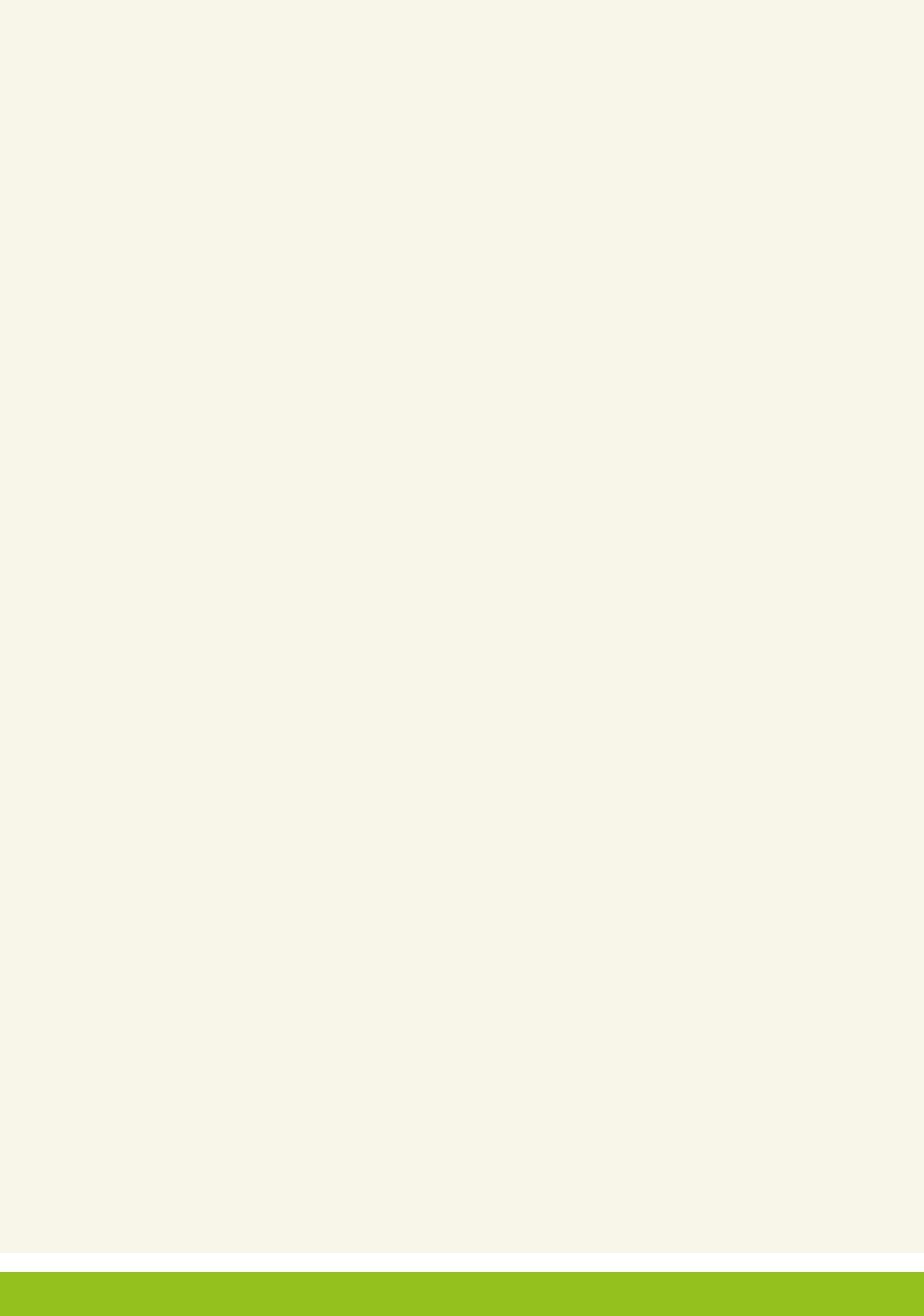


Project co-funded by the European Union



MINISTERO  
DELL'INTERNO

ASYLUM, MIGRATION AND INTEGRATION FUND (FAMI) 2014-2020





# INTRODUCTION

The Veneto Region has been successfully striving for years to channel the European funds that allow it to implement its policies for the integration of foreign citizens residing in Veneto.

In particular, within the framework of the Asylum, Migration and Integration Fund (FAMI 2014-2020), it has implemented, in partnership with the seven capital municipalities, the "IMPACT Veneto" project, which includes among its specific objectives the promotion and innovation of the integrated system of territorial services and information about them with a view to greater accessibility and usability.

With this in mind, among the various activities of the project is the new edition of this guide: a user-friendly tool, translated into several languages, to facilitate people living in our territory in accessing the services offered by the National Health Service. This guide also aims, with a specific section dedicated to women's health, to outline the requirements and characteristics of a new model of information, guidance and accompaniment aimed at immigrant women, to make them aware and independent in accessing and using the relative services.

Councillor for Migration Flows  
**Cristiano Corazzari**

# CONTENTS



## INTRODUCTION TO THE GUIDE

How healthcare works in Italy and in the Veneto Region

6



## ENROLMENT IN THE NATIONAL HEALTH SYSTEM (SSN)

Healthcare for illegally present foreign citizens

8

12



## GENERAL PRACTITIONER

How to choose, change and revoke your doctor

14



## HEALTH EMERGENCIES AND URGENCIES

When to go to the Service of Continuity Assistance  
(formerly the Medical Guard)

24

When to call 118

34

When to go to the Emergency Room

36



## VISITS AND EXAMINATIONS

How to book visits and examinations

42



## CO-PAY AND EXEMPTIONS

Exemptions from co-payment due to pathology  
or socio-economic reasons

46

Co-pay and exemptions for pharmaceutical assistance

48



## SCREENING AND PREVENTION

50



## FAMILY COUNSELLING CENTRES

54



## CONTRACEPTION COUNSELLING

62



## WOMEN'S HEALTH

Counselling and assistance  
on voluntary termination of pregnancy

64

Gynaecological examination

66



## EXPECTING A BABY

First-level obstetrical ultrasound scans

70

Birth pathway

72

For newly born: enrolment in the National Health System,  
issue of the health insurance card,  
assignment of the Primary Care Pediatrician

74



## HYGIENE AND PUBLIC HEALTH

Infectious diseases and vaccinations

76

Hygienic-sanitary suitability of the accommodation

86



## RELATIONSHIP WITH CITIZENS

Public Relations Office (URP)

88



# HOW HEALTHCARE WORKS

in Italy and in the Veneto Region

## WHAT IT IS

The National Health Service (SSN) is the set of facilities and services that must ensure access to health care services according to principles of universality, equity and equality.



The SSN is governed by the **State**, which decides the **Essential Levels of Care (LEA)**, and by the regions, which are responsible for **organize and guarantee the services** and the healthcare essential for health protection through the **ULSS**.



There are **9 ULSS** in the **Veneto Region**, each with a scope of responsibility:

- ULSS 1 Dolomiti
- ULSS 2 Marca Trevigiana
- ULSS 3 Serenissima
- ULSS 4 Veneto Orientale
- ULSS 5 Polesana
- ULSS 6 Euganea
- ULSS 7 Pedemontana
- ULSS 8 Berica
- ULSS 9 Scaligera

## THE ORGANIZATION OF THE ULSS

Each ULSS consists of three main structures:

- the **Hospital**, to treat acute and post-acute patients.
- the **District**, which operates throughout the territory to provide: the **General Practitioner** and **Primary Care Pediatrician**; specialist examinations and services; **Counselling Centres** for childhood, motherhood and the family; information and assistance through **district administrative offices**.
- the **Prevention Department**, which protects the health of the population with **screening and prevention**; prevents infectious diseases through the **Public Health and Hygiene Service**; protects **food safety** and **animal welfare**.



# WHAT TO KNOW



**Enrolment in the National Health System and issue of the health insurance card:** essential to use health services and benefits in Italy.

**General Practitioner - Primary Care Pediatrician:** you turn to them when you are unwell for assistance, advice and trusted answers.



**Service of Continuity Assistance (formerly the Medical Guard), 118 and Emergency Room:** emergency facilities to turn to in very serious cases that cannot wait.

**Booking visits and examinations:** General Practitioner's referral is required. They can be booked at hospitals, some health district offices, by phone through the Single Booking Center (CUP) or through the "sanitàkmzero" portal.



**Co-pay for examinations, visits and medicines:** the contribution each citizen makes for services and medicines.



**Exemptions:** some categories of people are entitled to exemption from co-payment or a reduction of it (for particular diseases or due to age, income, unemployment).



**The Family Counselling Centre:** a social-health service that offers free care and support to the family, the pregnant woman, and for child protection.



## INFO

[www.salute.gov.it](http://www.salute.gov.it)  
<https://salute.regione.veneto.it/>





## Enrolment in the NATIONAL HEALTH SYSTEM (SSN)

### WHAT IT IS

In order to have healthcare in Italy, it is **indispensable to register with the National Health System (SSN)**, which **can be compulsory and free or voluntary**. Both registrations entitle to the **health insurance card** and **all services provided by the SSN in the national territory** with the same status as the Italian citizen.



The health insurance card, which has the same duration as the residence permit, is an **individual document** that entitles the holder to the choice of a General Practitioner, Prime Care Pediatrician, free hospitalization at public and contracted hospitals, specialized medical examinations and visits, medicines and mandatory vaccinations.

In order to access individual healthcare services, it is mandatory to have the request issued by your doctor and to make the booking according to the procedures defined by the relevant ULSS.

Some services involve the payment of a public healthcare cost-sharing fee (co-pay) as for Italian citizens. Total or partial exemption from co-payment is provided for recognized specific conditions of income, age, disability and for certain diseases.

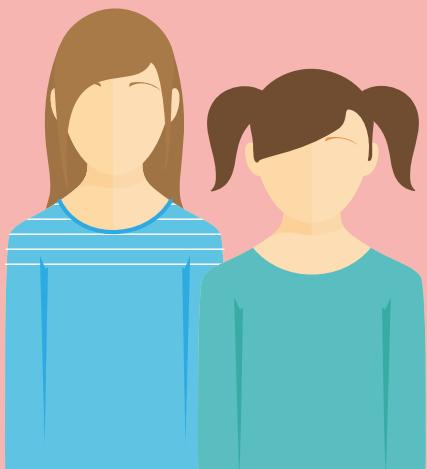


In case of loss of the health insurance card, contact the district administrative offices of the ULSS to which you belong.



## FOR WHO

All non-EU foreign citizens with employment (self-employed or subordinate), those registered on the employment lists, holding a residence permit (or application for a permit) for employment or self-employment, family reasons, asylum, subsidiary protection, special cases, special protection, temporary protection, asylum application, foster care, acquisition of citizenship, medical treatment for pregnant women or in the six months following the birth of a child are entitled to compulsory and free registration with the SSN.



Unaccompanied foreign minors, even while awaiting the issuance of a residence permit, as a result of legal alerts after they are found in the national territory, and in any case all minors regardless of the status of stay regularity are entitled to compulsory and free registration with the SSN, resulting in the right to a primary care pediatrician from 0 to 14 years of age and a general practitioner from 14 to 18 years of age.

**All foreign citizens who regularly stay in Italy for a period of more than three months but who do not perform any paid work are entitled to voluntary registration with the SSN:**  
students (even for a period of less than three months), religious or diplomatic personnel, foreigners participating in volunteer programs, holders of residence permits for elective residence, and all the categories who do not qualify for compulsory registration.



## WHAT YOU NEED TO DO



**Compulsory and free registration**, of the same duration as the residence permit, takes place at the **district administrative offices** of the ULSS to which you belong. It is important to bring your residence permit, self-certification of residence (or a statement of actual residence, as it appears, on the residence permit), tax code, and the receipt showing the submission of the application for the first residence permit issued by the post office.

While waiting for the issuance of the permit for family reasons, you must show the entry visa, the receipt issued by the post office certifying the successful submission of the application for a residence permit and the non-authenticated photocopy of the dispensation issued by the Immigration Desk.

**Voluntary enrolment** is to be made by paying an **annual lump sum contribution** which refers to the calendar year January 1-December 31 (calculated on the basis of what was earned the year prior to enrolment), to a regional bank account that can be obtained from the ULSS where you want to enrol or via F24.



**WAITING NO**  
None



**COST**  
Free (if mandatory)  
For a fee (if voluntary)

## INFO

<http://www.salute.gov.it/portale/home.html>





# HEALTHCARE

## for illegally present foreign citizens

Health is a fundamental right protected by Article 32 of the Italian Constitution.

Foreign citizens who are in the national territory in an irregular condition, that is, with an expired residence permit or who have entered the national territory but do not have the right to remain in Italy, are nevertheless entitled to receive in public and accredited centers any urgent or otherwise essential medical treatment, even on a continuous basis, for illnesses and injuries, and are also entitled to have preventive medicine programs extended in order to protect individual and collective health.



Urgent are those treatments that cannot be deferred without danger to life or damage to the person's health.

Essential are those diagnostic and therapeutic healthcare services related to diseases that are not dangerous in the immediate and short term, but over time could result in greater health damage or risk to life.

The following health treatments are also guaranteed:

- The assistance services necessary for the protection of pregnancy and maternity, with equal treatment with Italian citizens;
- Child health protection;
- Vaccinations as part of collective prevention campaign interventions;
- International prophylaxis interventions;
- The prophylaxis, diagnosis, and treatment of infectious diseases.



For people not registered with the SSN, services are with a fee. However, in the event that the applicants do not have sufficient economic resources, the services are provided free of charge, upon presentation of a declaration of indigence.

In fact, there is a ban on reporting to the authorities by health care providers who are treating the illegal foreign, so that effective protection of the person and their integrity is guaranteed.

To facilitate access to facilities and ensure continuity of care, it is provided that the irregular foreign is assigned a regional STP code (Temporarily Present Foreigner) that guarantees anonymity.

This code is valid for one year and can be renewed if the foreigner citizen remains in the country.



## FOR WHO

Non-EU citizens not in compliance with entry and residence regulations.

## WHAT YOU NEED TO DO

The STP code can be issued when healthcare is first provided (or preventively, particularly in preventive programs, to facilitate access to healthcare).



**WAITING** **NO**  
None



**COST** **NO**  
Free





# GENERAL PRACTITIONER

**How to choose, change and revoke  
your doctor**

## WHAT IT IS

All people enroled in the National Health System (SSN) have the right to **choose their General Practitioner** (Family Doctor) and, for children under 14 years of age, their Primary Care Pediatrician, who are the **first point of reference for health and medical needs**.



## THE MAIN TASKS OF THE GENERAL PRACTITIONER ARE:



Health information and health promotion



General medical examination (both in the clinic and at home) also with an urgent nature



Medications, intravenous injections, vaccinations, etc.



Drug prescription



Request for specialist visits and proposals for hospitalization



Certificates of fitness for non-competitive athletic activity in schools



Sickness certifications for employees



**Outpatient visits** are done in the doctor's office on the days and times displayed at the outpatient clinic. Some doctors allow you to make an appointment.



**Home visits** (if the patient is unable to go to the outpatient clinic), are made on the same day if requested before 10 a.m. After that time, the doctor will conduct the examination by 12 a.m. of the following day. Urgent calls will be answered by the doctor as soon as possible.

**Some medical certificates are with a fee**, such as certifications for civil disability application and certifications of fitness for non-competitive sports activities if not required by the school. Occasional outpatient and home visits made by a General Practitioner if you are in a ULSS other than your own are also for a fee.



## FOR WHO

All citizens who, after enrolling in the National Health Service (SSN), want to choose, change or revoke their General Practitioner.

## WHAT YOU NEED TO DO

To choose, change or revoke your General Practitioner, contact the **district administrative offices of your ULSS** by presenting your health insurance card. If the request for the doctor is made by a person other than the person concerned, a written proxy is required. Check individual ULSS sites for the possibility of making a choice, change or revocation online.



**WAITING** **NO**  
None



**COST** **NO**  
Free

## INFO

<https://salute.regionevenetod.it/servizi/cerca-medici-e-pediatrici>





## DISTRICT ADMINISTRATIVE OFFICES

### Enrolment in the National Health System (SSN) and choice of General Practitioner

#### INFO AND CONTACTS

**ULSS 1****Sede di Belluno**

Via Feltre 57

Telephone: 0437 516757

**ULSS 1****Sede di Pieve di Cadore**

Via Carducci 34

Telephone: 0435 341561

**ULSS 1****Sede di Santo Stefano di Cadore**

Via D. Alighieri 31

Telephone: 0435 62438

**ULSS 1****Sede di Auronzo di Cadore**

Via Ospitale 16

Telephone: 0435 402505

**ULSS 1****Sede di Cortina d'Ampezzo**

Via C. Battisti 80

Telephone: 0436 862101

**ULSS 1****Sede di Longarone**

Via Polla 2

Telephone: 0437 770245

**ULSS 1****Sede di Puos d'Alpago**

Via Papa Luciani 2

Telephone: 0437 454031

**ULSS 1****Sede di Agordo**

Via Fontana 36

Telephone: 0437 645314

**ULSS 1****Sede di Feltre**

Via Bagnol sur Ceze

Telephone: 0439 883680

**ULSS 1****Sede di Mel**

Via Roma 17

Telephone: 0437 541111

**ULSS 1****Sede di Lamon**

Via Balin

Telephone: 0439 700927

**ULSS 1****Sede di S. Giustina**

Piazza I° Novembre

Telephone: 0437 882211

**ULSS 1****Sede di Sedico**

Via Giardini 19

Telephone: 0437 838205,  
0439 883900**ULSS 2****Sede di Oderzo**

Via Manin 46

Telephone: 0422 715602

**ULSS 2****Sede di Castrette di Villorba**

Via Silvio Pellico 16

Telephone: 0422 913811

**ULSS 2****Sede di San Polo di Piave**

Piazza Padre Marco

D'Aviano, 5

Telephone: 0422 855489

<b>ULSS 2</b> <b>Sede di Ponzano Veneto</b> Via XXV Aprile 1 Telephone: 0422 968812	<b>ULSS 2</b> <b>Sede di Ponte di Piave</b> Piazza Sarajevo Telephone: 0422 857097	<b>ULSS 2</b> <b>Sede di Quinto di Treviso</b> Via Alessandro Manzoni 3 Telephone: 0422 371107 No. 1
<b>ULSS 2</b> <b>Sede di Padernello di Paese</b> Via La Motta 4 Telephone: 0422 451544	<b>ULSS 2</b> <b>Sede di Valdobbiadene</b> Via Roma 38 Telephone: 0423 977240	<b>ULSS 2</b> <b>Sede di Castelfranco Veneto</b> Via dei Carpani 16/Z Telephone: 0423 732750
<b>ULSS 2</b> <b>Sede di Vittorio Veneto</b> Piazza Foro Boario 9 Telephone: 0438 665920	<b>ULSS 2</b> <b>Sede di Mogliano Veneto</b> Via XXIV Maggio 33 Telephone: 041 5988211	<b>ULSS 2</b> <b>Sede di San Biagio di Callalta</b> Piazza Walter Tobagi 3 Telephone: 0422 895459
<b>ULSS 2</b> <b>Sede di Pieve di Soligo</b> Via Lubin 16 Telephone: 0438 664366	<b>ULSS 2</b> <b>Sede di Conegliano</b> Via Galvani 4 Telephone: 0438 663920	<b>ULSS 2</b> <b>Sede di Preganziol</b> Via Andrea Palladio 36 Telephone: 0422 631311
<b>ULSS 2</b> <b>Sede di Treviso</b> Borgo Cavalli 42	<b>ULSS 2</b> <b>Sede di Motta di Livenza</b> Piazzale Madonna 4 Telephone: 0422 862711, 0422 862710	<b>ULSS 2</b> <b>Sede di Montebelluna</b> Via Togliatti 1 Telephone: 0423 611055
<b>ULSS 2</b> <b>Sede di Spresiano</b> Via dei Giuseppini 25 Telephone: 0422880251 No. 1	<b>ULSS 2</b> <b>Sede di Casale sul Sile</b> Via Giovanni Falcone 3 Telephone: 0422 788595	<b>ULSS 2</b> <b>Sede di Roncade</b> Via San Rocco 8 Telephone: 0422 707050
<b>ULSS 2</b> <b>Sede di Breda di Piave</b> Via Trento Trieste 28 Telephone: 0422 90933, 0422 90829	<b>ULSS 2</b> <b>Sede di Asolo</b> Via Forestuzzo 41 Telephone: 0423 526502	

**ULSS 3**  
**Sede di Spinea**  
Via Murano 17  
Telephone: 041 9654000

**ULSS 3**  
**Sede di Mira**  
Via Nazionale 48  
Telephone: 041 424182

**ULSS 3**  
**Sede di Mirano**  
Via Miranese 16  
Telephone: 041 5795691

**ULSS 3**  
**Sede di Camponogara**  
Piazzetta Unità d'Italia 5  
Telephone: 041 463733

**ULSS 3**  
**Sede di Martellago**  
Via Trento 83  
Telephone: 041 541142

**ULSS 3**  
**Sede di Cavarzere**  
Via Nazario Sauro 35  
Telephone: 0426 316470

**ULSS 3**  
**Sede di Marcon**  
Viale San Marco 76  
Telephone: 041 5957112,  
041 5957113

**ULSS 3**  
**Sede di Venezia**  
Dorsoduro 1454 (ex  
Giustinian)  
Telephone: 041 5294920

**ULSS 3**  
**Sede di Chioggia**  
Viale Amerigo Vespucci  
(Sottomarina)  
Telephone: 041 5573330

**ULSS 3**  
**Sede di Marghera**  
Via N. Tommaseo 7  
Telephone: 041 2608652

**ULSS 3**  
**Sede di Quarto d'Altino**  
Via Tagliamento 5  
Telephone: 0422 824957

**ULSS 3**  
**Sede di Mestre**  
Via Cappuccina 129  
Telephone: 041 2608156

**ULSS 3**  
**Sede di Favaro Veneto**  
Via della Soia 20  
Telephone: 041 8896840,  
041 8896880

**ULSS 3**  
**Sede Lido di Venezia**  
Piazzale Ravà 1  
Telephone: 041 5295126

**ULSS 3**  
**Sede di Murano (Venezia)**  
Corte Bigaglia 9  
Telephone: 041 739461

**ULSS 3**  
**Sede di Burano (Venezia)**  
San Mauro 315  
Telephone: 041 735580

**ULSS 3**  
**Sede di Pellestrina  
(Venezia)**  
Via Scarpa 950  
Telephone: 041 5295844

**ULSS 4**  
**Sede di Cavallino-  
Treporti**  
Via Concordia 29  
Telephone: 041 658534

**ULSS 4**  
**Sede di San Donà di Piave**  
Via Trento 17  
Telephone: 0421 227820,  
0421 227821

**ULSS 4**  
**Sede di Portogruaro**  
Via Zappetti 23  
Telephone: 0421 396674,  
0421 396665, 0421 396666

**ULSS 4**  
**Sede di Jesolo**  
Via Levantina 104  
Telephone: 0421 388792

**ULSS 4**  
**Sede di Eraclea 2**  
Via Guglielmo Marconi  
Telephone: 0421 232154

**ULSS 4**  
**Sede di Caorle**  
Riva dei Bragozzi 138  
Telephone: 0421 219821

**ULSS 4**  
**Sede di San Stino di Livenza**  
Via Giovanni XXIII 2  
Telephone: 0421 315211

**ULSS 4**  
**Sede di San Michele al Tagliamento**  
Piazza Galasso 2  
Telephone: 0431 525921

**ULSS 5**  
**Sede di Badia Polesine**  
Riviera Miani 66  
Telephone: 0425 598595

**ULSS 5**  
**Sede di Ceregnano**  
P.zza del Municipio  
Telephone: 0425 476052

**ULSS 5**  
**Sede di Castelmassa**  
Viale Fattori 1  
Telephone: 0425 846207,  
0425 846208

**ULSS 5**  
**Sede di Polesella**  
Piazza Matteotti 46  
Telephone: 0425 94529

**ULSS 5**  
**Sede di Arquà Polesine**  
Piazza Umberto I 67  
Telephone: 0425 91564

**ULSS 5**  
**Sede di Rovigo**  
Viale Tre Martiri 89  
Telephone: 0425 394611

**ULSS 5**  
**Sede di Lendinara**  
Via Montegrappa 1  
Telephone: 0425 605229

**ULSS 5**  
**Sede di Taglio di Po'**  
Via Collodi 2  
Telephone: 0426 347211

**ULSS 5**  
**Sede di Occhiobello**  
Via Eridania 285  
Telephone: 0425 768202

**ULSS 5**  
**Sede di Porto Viro**  
Via Mazzini 83  
Telephone: 0426 324311

**ULSS 5**  
**Sede di Adria**  
Piazza degli Etruschi 9  
Telephone: 0426 940576,  
0426 940574, 0426 940841

**ULSS 5**  
**Sede di Porto Tolle**  
Via Matteotti 180  
Telephone: 0426 82551

**ULSS 6**  
**Sede di Camposampiero**  
Via Cao del Mondo 1  
Telephone: 049 9822232

**ULSS 6**  
**Sede di Piazzola sul Brenta**  
Via Dei Contarini  
Telephone: 049 9697111

**ULSS 6**  
**Sede di Carmignano di Brenta**  
Via Ugo Foscolo 3  
Telephone: 049 9438411

**ULSS 6**  
**Sede di San Martino di Lupari**  
Via Trento 22  
Telephone: 049 9467411

**ULSS 6**  
**Sede di Cittadella**  
Via N. Copernico 2/A  
Telephone: 049 9823127

**ULSS 6**  
**Sede di Trebaseleghe**  
Via Rupolo 1/A  
Telephone: 049 9319411

**ULSS 6**  
**Sede di Vigodarzere**  
Via Don L. Sturzo 58  
Telephone: 049 8878111

**ULSS 6**  
**Sede di Saonara**  
Via G. Falcone 4  
Telephone: 049 8217120

**ULSS 6**  
**Sede di Padova**  
Via degli Scrovegni 12  
Telephone: 049 8214073

**ULSS 6**  
**Sede di Albignasego**  
Via Don Schiavon 2  
Telephone: 049 8217287

**ULSS 6**  
**Sede di Montagnana**  
Via Ospedale 3  
Telephone: 0429 808644

**ULSS 6**  
**Sede di Abano Terme**  
Via Arunzio Stella 116  
Telephone: 049 8216239

**ULSS 6**  
**Sede di Vigonza**  
Via Paradisi 2 - Località Peraga  
Telephone: 049 8090711

**ULSS 6**  
**Sede di Noventa Padovana**  
Via Roma 18  
Telephone: 049 8217106

**ULSS 6**  
**Sede di Limena**  
Via Verdi 73  
Telephone: 049 8217391

**ULSS 6**  
**Sede di Piove di Sacco**  
Via S. Rocco 8  
Telephone: 049 9718017

**ULSS 6**  
**Sede di Conselvè**  
Via Vittorio Emanuele II 22  
Telephone: 049 9598209

**ULSS 6**  
**Sede di Rubano**  
Via Spinelli 1

**ULSS 6**  
**Sede di Cadoneghe**  
Via Gramsci 57  
Telephone: 049 8214082

**ULSS 6**  
**Sede di Padova**  
Via degli Scrovegni 12  
Telephone: 049 8214073

**ULSS 6**  
**Sede di Padova**  
Via Piovese 74  
Telephone: 049 8217184

**ULSS 6**  
**Sede di Monselice**  
Via Marconi 19  
Telephone: 0429 788772

**ULSS 6**  
**Sede di Este**  
Via S. Fermo 10  
Telephone: 0429 618498

**ULSS 6**  
**Sede di Selvazzano Dentro**  
Piazza De Claricini 1  
Telephone: 049 8217333

**ULSS 7**  
**Sede di Asiago**  
Via Monte Sisemol 2  
Telephone: 0424 604416

**ULSS 7**  
**Sede di Enego**  
Via Cappellari 59  
Telephone: 0424 604501

**ULSS 7**  
**Sede di Marostica**  
Via Panica 17  
Telephone: 0424 885600

**ULSS 7**  
**Sede di Bassano del Grappa**  
Via Cereria 14/B  
Telephone: 0424 885600

**ULSS 7**  
**Sede di Schio**  
Via De Lellis 1  
Telephone: 0445 598213

**ULSS 7**  
**Sede di Malo**  
Largo Palladio 9  
Telephone: 0445 586911

**ULSS 7**  
**Sede di Romano D'Ezzelino**  
Via Gen. Giardino 2  
Telephone: 0424 885600

**ULSS 7**  
**Sede di Arsiero**  
Via Cartari 1  
Telephone: 0445 742511

**ULSS 7**  
**Sede di Piovene**  
Piazzale Vittoria 70  
Telephone: 0445 659111

**ULSS 7**  
**Sede di Thiene**  
Via Boldrini 1  
Telephone: 0445 388971

**ULSS 7**  
**Sede di Breganze**  
Piazzetta delle Poste 9  
Telephone: 0445 509490

**ULSS 7**  
**Sede di Zugliano**  
Via Fermi 1  
Telephone: 0445 870212

**ULSS 8**  
**Sede di Vicenza**  
Viale Torino 19  
Telephone: 0444 754266

**ULSS 8**  
**Sede di Costabissara**  
Via Roma 1  
Telephone: 0444 290327

**ULSS 8**  
**Sede di Camisano Vicentino**  
Via E. Negrin 90  
Telephone: 0444 612211

**ULSS 8**  
**Sede di Longare**  
Via Marconi 24  
Telephone: 0444 956911

**ULSS 8**  
**Sede di Noventa Vicentina**  
Via Capo di Sopra 3  
Telephone: 0444 755617

**ULSS 8**  
**Sede di Sandrigò**  
Piazza Zanella 9  
Telephone: 0444 756529 - 6500 (make an appointment)

**ULSS 8**  
**Sede di Arzignano**  
Via J. F. Kennedy 2  
Telephone: 0444 475650

**ULSS 8**  
**Sede di Lonigo**  
Piazza Martiri Libertà 9  
Telephone: 0444 431209

**ULSS 8**  
**Sede di Montecchio Maggiore**  
Via A. Giuriolo 7  
Telephone: 0444 703522

**ULSS 8****Sede di Valdagno**

Via Galileo Galilei 3

Telephone: 0445 423180

**ULSS 9****Sede di Bardolino**

Via Gardesana Dell'Acqua 9

Telephone: 045 6213100

**ULSS 9****Sede di Bovolone**

Piazzale Fleming c/o

Ospedale

Telephone: 045 6999519

**ULSS 9****Sede di Bussolengo**

Via Carlo Alberto Dalla Chiesa

Telephone: 045 6712451 -  
6712317**ULSS 9****Sede di Caprino Veronese**

Via Cappuccini 2

Telephone: 045 6207198

**ULSS 9****Sede di Domegliara**

Via Stazione 7

Telephone: 045 6864202

**ULSS 9****Sede di Legnago**

Via C. Gianella 1

Telephone: 0442 624569

**ULSS 9****Sede di Montorio**

Via della Prateria 9C

Telephone: 045 8840783

**ULSS 9****Sede di Peschiera del****Garda**

Via Milano 2

Telephone: 045 7550046

**ULSS 9****Sede di San Martino Buon****Albergo**

Via Nazionale 13

Telephone: 045 8787777

**ULSS 9****Sede di Cologna Veneta**

Via Rinascimento

Telephone: 0442 425030  
- 0442 425023**ULSS 9****Sede di Isola della Scala**

Via Roma 60

Telephone: 045 6648422  
- 6648405**ULSS 9****Sede di Montecchia di****Crosara**

Piazza Umberto 1

Telephone: 045 6138426

**ULSS 9****Sede di Nogara**

Via Raffa c/o Ospedale

Telephone: 0442 537823

**ULSS 9****Sede di San Giovanni****Lupatoto**

Via Belluno 14

Telephone: 045 8299829

**ULSS 9****Sede di Cerea**

Via Monte Carega c/o

Scuole

Telephone: 0442 30500

**ULSS 9****Sede di Grezzana**

Piazza Bertani

Telephone: 045 8157340

**ULSS 9****Sede di Malcesine**

Via Gardesana 57

Telephone: 045 6589369

**ULSS 9****Sede di Negar**

Via Francia 5

Telephone: 045 7501088

**ULSS 9**  
**Sede di San Bonifacio**  
Via Circonvallazione 1  
Telephone: 045 6138426

**ULSS 9**  
**Sede di Sommacampagna**  
Piazza Repubblica 1  
Telephone: 045 510300

**ULSS 9**  
**Sede di Verona**  
Via Valeggio 39  
Telephone: 045 4932113

**ULSS 9**  
**Sede di Verona**  
Via Menotti 18/A  
Telephone: 045 8340464

**ULSS 9**  
**Sede di Zevio**  
Via Chiarenzi 2 c/o  
Ospedale Riabilitativo  
Telephone: 045 6068195

**ULSS 9**  
**Sede di Tregnago**  
Via Massalongo 7  
Telephone: 045 7807284

**ULSS 9**  
**Sede di Verona**  
Via Poloni 1  
Telephone: 045 8075571

**ULSS 9**  
**Sede di Verona**  
Via del Capitel 22  
Telephone: 045 8787777

**ULSS 9**  
**Sede di Verona**  
Via Bengasi 4  
Telephone: 045 4932113

**ULSS 9**  
**Sede di Verona**  
Via Campania 1  
Telephone: 045 8157340

**ULSS 9**  
**Sede di Villafranca di Verona**  
Via ospedale 2  
Telephone: 045 6338943 /  
6338944



## When to go to the **SERVICE OF CONTINUITY ASSISTANCE** (formerly the Medical Guard)

### WHAT IT IS

The task of the **Service of Continuity Assistance** (formerly the Medical Guard) is to **provide free of charge** during night, pre-holiday and holiday hours, healthcare services that cannot be postponed to the next day (**not deferable**). Its function, therefore, is integrated with that of the General Practitioner and the Primary Care Pediatrician.



The Continuity Assistance doctor may respond by **telephone advice, outpatient visit or home visit**. Or, if they deem it appropriate, they may refer the patient to the Emergency Room or 118.



The Service of Continuity Assistance doctor can make **pharmaceutical prescriptions** for non-deferrable therapies and **sickness certifications** (limited to days coinciding with holidays, pre-holidays and night shifts): for further needs, it is necessary to go to the General Practitioner.

### FOR WHO

You can use the service if you are **enrolled in the National Health System (SSN)** and resident or domiciled in Veneto.



Citizens who **do not have the health insurance card** issued by the Veneto Region can still access the service but are required to **pay** for services according to the following fee schedule:



**repetitive medical procedures:** 5.00 euros



**outpatient visit:**  
25.00 euros



**home visit:**  
40.00 euros

## WHAT YOU NEED TO DO

The service can be accessed through a **dedicated telephone number** that each ULSS provides, remembering to always provide general information (first name, last name, age, address, phone number) and an accurate description of the symptoms.



The **open-access outpatient clinic** is available only in some ULSS, in which it is possible to go to the relevant territorial office without an appointment. However, it is always recommended to call before going.



**WAITING NO**  
None



**COST**  
**Free** (For citizens enrolled in the SSN who are residents and domiciled in Veneto)



## SERVICE OF CONTINUITY ASSISTANCE (formerly the Medical Guard)

### INFO AND CONTACTS

**ULSS 1**  
**Distretto di Belluno**  
**Sede di Cortina d'Ampezzo**  
 Via Roma, 121/A  
 Telephone: 118

**ULSS 1**  
**Distretto di Belluno**  
**Sede di Val di Zoldo c/o Centro Servizi**  
 Via Ciamber, 1  
 Telephone: 118

**ULSS 1**  
**Distretto di Belluno**  
**Sede di Belluno c/o Ospedale di Belluno**  
 Viale Europa, 22  
 Telephone: 118

**ULSS 1**  
**Distretto di Belluno**  
**Sede di Canale d'Agordo**  
 Via Roma, 20  
 Telephone: 118

**ULSS 1**  
**Distretto di Belluno**  
**Sede di Caprile**  
 Corso Veneto, 20  
 Telephone: 118

**ULSS 1**  
**Distretto di Feltre**  
**Sede di Feltre**  
 Via Bagnols Sur Ceze 3  
 Telephone: 0439 883287,  
 0439 883785

**ULSS 2**  
**Distretto di Treviso**  
**Sede di Mogliano Veneto**  
 Via Sciesa 32/A  
 Telephone: 041 5904687

**ULSS 2**  
**Distretto di Pieve di Soligo - Sede di Vazzola**  
 Piazza Vittorio Emanuele II 101  
 Telephone: 0438 740124

**ULSS 2**  
**Distretto di Treviso**  
**Sede di Treviso**  
 Piazzale Ospedale 1  
 Telephone: 0422 405100

**ULSS 2**  
**Distretto di Treviso**  
**Sede di Oderzo**  
 Via Luzzatti 45  
 Telephone: 0422 715242

**ULSS 2**  
**Distretto di Pieve di Soligo**  
**Sede di Conegliano**  
 Via Manin 110  
 Telephone: 0438 62948

**ULSS 2**  
**Distretto di Treviso**  
**Sede di Roncade**  
 Via Vecellio 1  
 Telephone: 0422 848295

**ULSS 2**  
**Distretto di Treviso**  
**Sede di Spresiano**  
 Via dei Giuseppini 27  
 Telephone: 0422 725039

**ULSS 2**  
**Distretto di Pieve di Soligo**  
**Sede di Vittorio Veneto**  
 Piazza Foro Boario 9  
 Telephone: 0438 553708

**ULSS 2**  
**Distretto di Asolo - Sede di Castelfranco Veneto**  
 Via Ospedale 12  
 Telephone: 0423 732753

**ULSS 2**

**Distretto di Asolo - Sede di Crespano del Grappa**  
Via Monte Grappa 17  
Telephone: 0423 935777

**ULSS 2**

**Distretto di Asolo Sede di Montebelluna**  
Via Monte Archeson  
Telephone: 0423 611777

**ULSS 2**

**Distretto di Asolo Sede di Valdobbiadene**  
Via Roma 38  
Telephone: 0423 977301

**ULSS 2**

**Distretto di Pieve di Soligo Sede di Pieve di Soligo**  
Via Lubin, 16  
Telephone: 0438 980398

**ULSS 3**

**Distretto del Veneziano**  
Comune di Venezia (historic center, islands, estuary, mainland), Marcon e Quarto d'Altino  
Telephone: 041 2385600

**ULSS 3**

**Distretto di Chioggia Sede di Chioggia**  
Strada Madonna Marina 500  
Telephone: 041 492224

**ULSS 3**

**Distretto di Mirano – Dolo Sede di Dolo**  
Via XXIX Aprile 2  
Telephone: 041 410313

**ULSS 3**

**Distretto di Mirano – Dolo Sede di Noale**  
Largo San Giorgio 3  
Telephone: 041 442828

**ULSS 4**

**San Donà di Piave**  
Via Dante Alighieri 10  
Single number: 0421 484500

**ULSS 4**

**Caorle**  
Via Riva dei Bragozzi 138  
Telephone: 0421 484500

**ULSS 4**

**Portogruaro**  
Via F. Zappetti 23  
Telephone: 0421 484500

**ULSS 4****Cavallino Treporti**

Via Battaglione S. Marco 6

Telephone: 0421 484500

**ULSS 4****Jesolo**

Via Levantina 104

Telephone: 0421 484500

**ULSS 4****San Michele al Tagliamento**

Via Bazzana 7

Telephone: 0421 484500

**ULSS 5****Sede di Rovigo**

Viale Tre Martiri 140

Telephone: 0425078110

**ULSS 5****Sede di Badia Polesine**

Riviera Miani 66

Telephone: 0425078120

**ULSS 5****Sede di Castelmassa**

Viale Fattori 2

Telephone: 0425078130

**ULSS 5****Sede di Lendinara**Via Del Santuario 31 (with  
entrance from Via Veronese)

Telephone: 0425078140

**ULSS 5****Sede di Occhiobello**

Via Eridania 285

Telephone: 0425078150

**ULSS 5****Sede di Porto Tolle**

Via Matteotti 180

Telephone: 0425078160

**ULSS 5****Sede di Adria**

Piazzale degli Etruschi 9

Telephone: 0425078170

**ULSS 5****Sede di Porto Viro**

Via Giuseppe Mazzini 83

Telephone: 0425078180

**ULSS 6****Distretto Alta Padovana**

(Borgoricco, Camposampiero, Loreggia, Massanzago, Piombino Dese, San Giorgio delle Pertiche, Santa Giustina in Colle, Trebaseleghe, Villa del Conte)

Telephone: 049 5790284

**ULSS 6****Distretto Alta Padovana**

(Carmignano di Brenta, Gazzo Padovano, Grantorto, San Pietro in Gu)

Telephone: 049 9438400

**ULSS 6****Distretto Alta Padovana**

(Campo San Martino, Campodoro, Curtarolo, Piazzola sul Brenta, Villafranca Padovana)

Telephone: 049 9697100

**ULSS 6****Distretto Padova Sud**

(Arquà Petrarca, Battaglia Terme, Galzignano Terme, Monselice, Pernumia, Pozzonovo, San Pietro Viminario, Solesino, Stanghella)

Telephone: 0429 788397

**ULSS 6****Distretto Padova Sud**

(Borgo Veneto, Casale di Scodosia, Castelbaldo, Masi, Megliadino San Vitale, Merlara, Montagnana, Piacenza d'Adige, Urbana)

Telephone: 0429 82206

**ULSS 6****Distretto Alta Padovana**

(Campodarsego, Vigodarzere, Vigonza, Villanova di Camposampiero)

Telephone: 049 8090700

**ULSS 6****Distretto Alta Padovana**

(Cittadella, Fontaniva, Galliera Veneta, San Giorgio in Bosco, San Martino di Lupari, Tombolo)

Telephone: 049 5971919

**ULSS 6****Distretto Padova Sud**

(Agna, Anguillara Veneta, Arre, Bagnoli di Sopra, Bovolenta, Candiana, Cartura, Conselve, Due Carrare, Terrassa Padovana, Tribano)

Telephone: 049 9598158

**ULSS 6****Distretto Padova Sud**

(Baone, Barbona, Carceri, Cinto Euganeo, Este, Granze, Lozzo Atestino, Ospedaletto Euganeo, Ponso, Sant'Elena, Sant'Urbano, Vescovana, Vighizzolo d'Este, Villa Estense, Vo')

Telephone: 0429 51666

**ULSS 6**  
**Distretto Padova**  
**Bacchiglione**  
Telephone: 049 8216860

**ULSS 6**  
**Distretto Padova Terme**  
**Colli**  
Telephone: 049 8215010

**ULSS 6**  
**Distretto Padova Piovese**  
Telephone: 049 8214830

**ULSS 7**  
**Distretto Bassano**  
**Sede di Bassano del Grappa**  
c/o Presidio Ospedaliero  
Telephone: 0424 888000

**ULSS 7**  
**Distretto Bassano**  
**Sede di Marostica**  
Via Panica, 17  
Telephone: 0424 888000

**ULSS 7**  
**Distretto Bassano**  
**Sede di Rosà**  
Viale dei Tigli, 15  
Telephone: 0424 888000

**ULSS 7**  
**Distretto Bassano**  
**Sede di Valstagna**  
Telephone: 0424 888000

**ULSS 7**  
**Distretto Bassano**  
**Sede di Conco**  
Via Marco Poli, 1  
Telephone: 0424 888000

**ULSS 7**  
**Distretto Bassano**  
**Sede di Asiago c/o**  
**Presidio Ospedaliero**  
Telephone: 0424 888000

**ULSS 7**  
**Distretto Bassano**  
**Sede di Enego**  
Via Cappellari 100  
Telephone: 0424 888000

**ULSS 7**  
**Distretto Alto Vicentino**  
**Sede di Santorso c/o**  
**Presidio Ospedaliero**  
Telephone: 800 239388  
(from a landline)  
0445 509950 (from mobile)

**ULSS 7**  
**Distretto Alto Vicentino**  
**Sede di Thiene**  
Via Boldrini n. 1  
Telephone: 800 239388  
(from a landline)  
0445 509950 (from mobile)

**ULSS 7**  
**Distretto Alto Vicentino**  
**Sede di Arsiero**  
Via Cartari 1, Arsiero  
Telephone: 800 239388 (from  
a landline)  
0445 509950 (from mobile)

**ULSS 8**  
**Distretto Est**  
**Sede di Vicenza**  
Via Mentana 11p  
Telephone: 800 894445  
Key 1

**ULSS 8**  
**Distretto Est**  
**Sede di Noventa Vicentina**  
Via Capo di Sopra 1  
Telephone: 800 894445  
Key 3

**ULSS 8**  
**Distretto Est**  
**Sede di Sandrigo**  
Piazza Zanella 9  
Telephone: 800 894445  
Key 4

**ULSS 8**  
**Distretto Ovest**  
**Sede di Arzignano**  
Via IV Martiri 73  
Telephone: 800 203303  
Key 1

**ULSS 8**  
**Distretto Ovest**  
**Sede di Lonigo**  
Via Sisana 1  
Telephone: 800 203303  
Key 3

**ULSS 8**  
**Distretto Ovest**  
**Sede di Valdagno**  
Via Galileo Galilei 3  
Telephone: 800 203303  
Key 5

**ULSS 9**  
**Distretto 1**  
**Sede di Marzana**  
Piazzale Lambranzi c/o  
Ospedale di Marzana  
Telephone: 045 7614565

**ULSS 9**  
**Distretto 1**  
**Sede di Verona**  
Via Bramante, 15  
Telephone: 045 7614565

**ULSS 9**  
**Distretto 2**  
**Sede di Verona**  
Via Rovigo, 2/B  
Telephone: 045 7614565

**ULSS 9**  
**Distretto 2**  
**Sede di San Bonifacio**  
Via Circonvallazione -  
presso Ospedale  
Telephone: 045 7614565

**ULSS 9**  
**Distretto 2**  
**Sede di Cologna Veneta**  
Via Rinascimento c/o Centro  
Sanitario Polifunzionale  
Telephone: 045 7614565

**ULSS 9**  
**Distretto 2**  
**Sede di San Giovanni Ilarione**  
Via degli Alpini, 12  
Telephone: 045 7614565

**ULSS 9**  
**Distretto 2**  
**Sede di Tregnago**  
Via Massalongo, 7 c/o Centro  
Sanitario Polifunzionale  
Telephone: 045 7614565

**ULSS 9**  
**Distretto 3**  
**Sede di Nogara**  
Via Raffa, 21  
Telephone: 045 7614565

**ULSS 9**  
**Distretto 3**  
**Sede di Bovolone**  
Piazzale Fleming, 1  
Telephone: 045 7614565

**ULSS 9**  
**Distretto 3**  
**Sede di Legnago**  
Via Gianella 1  
Telephone: 045 7614565

**ULSS 9**  
**Distretto 3**  
**Sede di Zevio**  
Via Chiarenzi, 3  
Telephone: 045 7614565

**ULSS 9**  
**Distretto 4**  
**Sede di Bussolengo**  
Via ospedale, 28  
Telephone: 045 7614565

**ULSS 9**  
**Distretto 4**  
**Sede di Sommacampagna**  
Via Matteotti, 3  
Telephone: 045 7614565

**ULSS 9**  
**Distretto 4**  
**Sede di Castelnuovo del Garda**  
Via Gianfilippi, 1  
Telephone: 045 7614565

**ULSS 9**  
**Distretto 4**  
**Sede di Malcesine**  
Via Gardesana, 57  
Telephone: 045 7614565

**ULSS 9**  
**Distretto 4**  
**Sede di Caprino Veronese**  
Via Cappuccini - c/o Centro Sanitario Polifunzionale  
Telephone: 045 7614565

**ULSS 9**  
**Distretto 4**  
**Sede di San Pietro in Cariano**  
Via Beethoven, 16  
Telephone: 045 7614565

**ULSS 9**  
**Distretto 4**  
**Sede di Villafranca di Verona**  
Via Ospedale, 2  
Telephone: 045 7614565

**ULSS 9**  
**Distretto 4**  
**Sede di Valeggio sul Mincio**  
Via S. M. Crocefissa di Rosa - c/o Centro Sanitario Polifunzionale  
Telephone: 045 7614565

**ULSS 9**  
**Distretto 4**  
**Sede di Isola della Scala**  
Via Roma, 60  
Telephone: 045 7614565





## WHEN TO CALL 118

### WHAT IT IS

The 118 is a public service **reserved for medical emergencies**, active throughout the Italian territory, **completely free of charge**. You can call it from both landline and mobile phones (even when you have no credit).



Calling 118 puts you in touch with a **Operations Center** which assesses the **gravity of the situation** and, if necessary, dispatches personnel and emergency vehicles (first response vehicle, ambulance, helicopter) to give immediate assistance and arrange for transport to the hospital.

### FOR WHO

Call 118 exclusively to request **urgent intervention** to avoid the risk of life, the loss or the impairment of an organ. Access to the Emergency Room is also granted to foreigners irregularly present in the territory. Access to health facilities by a foreign citizen irregularly present in Italy does not result in reporting to law enforcement authorities, except in cases where reporting is required by law.



### WHAT TO DO IN CASE OF EMERGENCY:

Call 118 and wait to speak with the Operations Center

## PROVIDE THE OPERATOR, AS CALMLY AS POSSIBLE, WITH INFORMATION REGARDING:



**Location and phone number from which you are calling:** address with house number, municipality and other useful references



**Type of emergency:** illness, traffic accident, domestic accident, work accident, environmental accident (fire, explosion, gas leak)



**Health data:** state of consciousness, breathing, visible bleeding

## IT IS ALSO NECESSARY TO:



**Report any dangerous situations**



**Do not interrupt the communication before having received permission from the operator**



**Keep the line used to call for help free: you may be contacted for more information**



**WAITING NO**  
None



**COST**

**Free (in cases of urgency and/or emergency)**

## INFO

<http://www.salute.gov.it/portale/home.html>  
<https://www.aulss8.veneto.it/oggetto.php/363>





## When to go to the EMERGENCY ROOM

### WHAT IT IS

The **Emergency Room** is a hospital facility dedicated to **immediate treatment** of cases of **emergency and urgency**. First aid is provided here and, if the doctor deems it necessary, you stay for a short period of observation.



In the most serious cases, from the Emergency Room you will be hospitalised in the appropriate department.



### FOR WHO

The Emergency Room is addressed exclusively for **urgent acute problems** that cannot be solved by the General Practitioner, the Primary Care Pediatrician or the doctors of the Service of Continuity Assistance (formerly Medical Guard).

### WHAT YOU NEED TO DO

You can go to the Emergency Room **on the indication of a doctor** (General Practitioner, Pediatrician, Emergency doctor), present spontaneously or **arrive by ambulance** after the emergency services were called.



At the entrance, you will be assigned a "**color code**", which is essential for deciding the **degree of urgency**:



**RED**  
Life-threatening,  
immediate  
treatment



**YELLOW**  
Urgent  
interventions



**GREEN**  
Minor issues



**WHITE**  
No urgency

Access to the Emergency Room may end with the **admission** in the hospital or with the **return to your home**. In this case, the patient is provided with all the essential information that emerged with the exams, so that they can be shared with their General Practitioner.



The assessment of the "color code" at discharge is the exclusive responsibility of the Emergency Room doctor and determines whether an access fee (25.00 euros) must be paid and any services performed.

## WAITING

In the Emergency Room, the **most serious patient** has priority, not who arrives first



## COST

Those who have a **white code (exempt excluded)** assigned by the doctor at discharge are required to the co-payment.



## INFO

<https://salute.regionev.it/servizi/situazione-nei-pronto-soccorso>





## EMERGENCY ROOM

### INFO AND CONTACTS

#### ULSS 1

**Pronto Soccorso di Belluno**  
Viale Europa 22  
Telephone: 0437 516125  
(Triage) 0437 516126 (OBI)

#### ULSS 1

**Pronto Soccorso di Pieve di Cadore**  
Via Cogonie 30  
Telephone: 0435 341332

#### ULSS 1

**Pronto Soccorso di Feltre**  
Viale Bagnols sur Cèze 3  
Telephone: 0439 883221

#### ULSS 1

**Pronto Soccorso di Agordo**  
Via Fontana 35  
Telephone: 0437 645211,  
0437 62870

#### ULSS 2

**Pronto Soccorso di Treviso**  
Piazzale Ospedale 1  
Telephone: 0422 322457

#### ULSS 2

**Pronto Soccorso di Oderzo**  
Via Luzzatti 45  
Telephone: 0422 715311

#### ULSS 2

**Pronto Soccorso di Montebelluna**  
Via Togliatti 1  
Telephone: 0423 611421

#### ULSS 2

**Pronto Soccorso di Castelfranco Veneto**  
Via dei Carpani 16/Z  
Telephone: 0423 732270

#### ULSS 2

**Pronto Soccorso di Conegliano**  
Via Brigata Bisagno 4  
Telephone: 0438 663660

#### ULSS 2

**Pronto Soccorso di Vittorio Veneto**  
Via Carlo Forlanini 71  
Telephone: 0438 663660

#### ULSS 3

**Pronto Soccorso di Mestre**  
Via Paccagnella 11  
Telephone: 041 9657662

#### ULSS 3

**Pronto Soccorso di Dolo**  
Via XXIX Aprile 2  
Telephone: 041 510111,  
041 5133883

#### ULSS 3

**Pronto Soccorso di Venezia**  
Sestiere Castello 6777  
Telephone: 041 5294516

#### ULSS 3

**Pronto Soccorso di Chioggia**  
Strada Madonna Marina 500  
Telephone: 041 5534300, 041  
5534111

#### ULSS 3

**Pronto Soccorso di Mirano**  
Via Don Giacobe Sartor 4  
Telephone: 041 5794834

**ULSS 4**  
**Pronto Soccorso di San Donà di Piave**  
Via Antonio Girardi 2  
Telephone: 0421 227501

**ULSS 4**  
**Pronto Soccorso di Portogruaro**  
Via Piemonte 1  
Telephone: 0421 764201

**ULSS 4**  
**Pronto Soccorso di Jesolo**  
Via Levantina 104  
Telephone: 0421 388730

**ULSS 5**  
**Pronto Soccorso di Rovigo**  
Viale Tre Martiri 140  
Telephone: 0425 3931,  
0425 393430 (3:30 p.m.  
to 5:30 p.m.)

**ULSS 5**  
**Pronto Soccorso di Adria**  
Piazzale degli Etruschi 9  
Telephone: 0426 940111

**ULSS 5**  
**Pronto Soccorso di Trecenta**  
Viale Prof. U. Grisetti 265  
Telephone: 0425 725316,  
0425 3931, 0425 393430  
(3:30 p.m. to 5:30 p.m.)

**ULSS 6**  
**Pronto Soccorso di Padova (Sant'Antonio)**  
Via Facciolati 71  
Secretariat: 049 8216575

**ULSS 6**  
**Pronto Soccorso di Camposampiero**  
Via Pietro Cosma 1  
Telephone: 049 9324118

**ULSS 6**  
**Pronto Soccorso di Cittadella**  
Via Pilastroni 1  
Telephone: 049 9424811

**ULSS 6**  
**Pronto Soccorso Ospedali Riuniti Padova Sud**  
via Albere 30 (Monselice)  
Telephone: 0429 715506

**ULSS 6**  
**Pronto Soccorso di Piove di Sacco**  
Via S. Rocco 8  
Telephone: 049 9718111,  
049 9718169

**ULSS 6**  
**Pronto Soccorso Policlinico Abano Terme**  
Piazza Cristoforo Colombo, 1

**Azienda Ospedale Università Padova**  
Via Giustiniani 2  
Telephone: 049 8212860

**ULSS 7**  
**Pronto Soccorso di Asiago**  
Via Martiri di Granezza 42  
Telephone: 0424 604111,  
0424 604124

**ULSS 7**  
**Pronto Soccorso di Bassano del Grappa**  
Via dei Lotti 40  
Telephone: 0424 888823

**ULSS 7**  
**Pronto Soccorso di Sant'Orso**  
Via Garziere 42  
Telephone: 0445 571111

**ULSS 8**  
**Pronto Soccorso di Vicenza**  
Viale Rodolfi 37  
Telephone: 0444 753723

**ULSS 8**  
**Pronto Soccorso di Valdagno**  
Via Giovanni Soster 2  
Telephone: 0445 484501

**ULSS 8**  
**Pronto Soccorso di Novanta Vicentina**  
Via Capo di Sopra 1  
Telephone: 0444 755681

**ULSS 8**  
**Pronto Soccorso di Arzignano**  
Via del Parco 1  
Telephone: 0444 479397

**ULSS 9**  
**Pronto Soccorso di San Bonifacio**  
Via Circonvallazione 1  
Telephone: 045 6138492

**ULSS 9**  
**Pronto Soccorso di Villafranca**  
Via Muraglia  
Telephone: 045 6338175

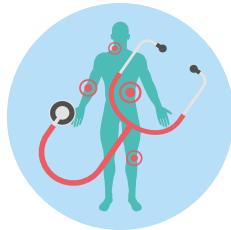
**ULSS 9**  
**Pronto Soccorso di Bussolengo**  
Via Ospedale  
Telephone: 045 6712213

**ULSS 9**  
**Pronto Soccorso di Legnago**  
Via Gianella 1  
Telephone: 0442 622419

**ULSS 9**  
**Punto di Primo Intervento di Malcesine**  
Via Gardesana 57  
Telephone: 045 6589380

**Ospedale Universitario -  
Pronto soccorso Borgo  
Trento**  
P.le A. Stefani 1  
Telephone: 045 812 1232 /  
1262 / 2120

**Azienda Ospedaliera Universitaria  
Integrata Verona - Pronto soccorso  
Borgo Roma**  
P.le L.A. Scuro 10  
Telephone: 045 812 4331 /4333



# HOW TO BOOK VISITS AND EXAMINATIONS

## WHAT IT IS

The National Health Service (SSN) **guarantees the health of all citizens** through access to services based on health needs. To access SSN services, you must book an appointment with the **referral** from your General Practitioner.



**Exceptions are urgent and emergency services** (118, Emergency Room and Service of Continuity Assistance, former Medical Guard), as assistance is always guaranteed, 24 hours a day, all year round.

## FOR WHO

All citizens who need to book a visit or examination with the National Health System (SSN) and have a referral from their General Practitioner.



## WHAT YOU NEED TO DO

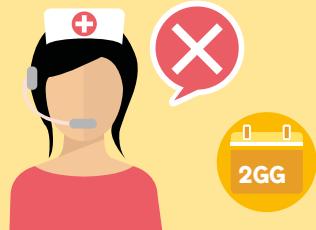
Most services are booked by contacting the **Single Booking Center (CUP)**. Reservations can be made in **person** at the CUP counters, **by calling the dedicated number** set up by each ULSS, through the website of the ULSS at which the service is to be performed, or even through the regional portal Sanità a Km Zero.



At the time of booking, it is necessary to **provide the patient's data** and have the referral from the attending doctor on hand.

Bookings can also be made through some Pharmacies that have joined a specific agreement.

Some services, on the other hand, must be booked **by contacting directly the Operating Unit** where the examination or visit you intend to take is carried out.



To cancel, always contact the CUP or any number dedicated to cancellation. Cancellation must be made **at least 2 working days before the appointment date** to avoid having to pay for the entire service, even if exempt.



## WAITING

Booking **IMMEDIATE**  
Waiting time **VARIABLE**



## COST

**Free**  
**Before** the visit  
the co-payment



## INFO

<https://sanitakmzerofascicolo.it/>  
<https://salute.regione.veneto.it/web/fser/farmacie/farmacia-dei-servizi/elenco-farmacie-adherent>





## BOOKING VISITS AND EXAMINATIONS Single Booking Center (CUP)

### **ULSS 1 Dolomiti**

800 890500 (from landline and mobile)

### **Distretto di Belluno**

0437 943890 (from mobile)

### **ULSS 2**

### **Distretto di Asolo**

0423 728898

### **Distretto di Pieve di Soligo**

0438 659004

### **Distretto di Treviso**

0422 210701

### **ULSS 3 Serenissima**

041 844 844

### **ULSS 4**

0421 1547154

### **ULSS 5**

800 061644 (from landline)

0425 362000 (from mobile)

**ULSS 6**

**Distretti di Padova Bacchiglione,  
Padova Terme Colli e Padova Piove**  
840 000664 (from a landline);  
049 8239511 (from mobile)

**Distretto Alta Padovana**

840 888811 (from a landline);  
049 7849313 (from mobile)

**Distretto Padova Sud**

800 437040 (from a landline);  
0429 714410 (from mobile)

**ULSS 7 Pedemontana**

800.038.990 (from a landline)

**Distretto 1 Bassano**

0424 884050 (from mobile)

**Distretto 2 Alto Vicentino**

0445 509800 (from mobile)

**ULSS 8**

**Distretto Est**  
800 403960 (from a landline);  
0444 933 600 (from mobile)

**Distretto Ovest**

800 212525 (from a landline);  
0444 93 48 13 (from mobile)

**ULSS 9 Scaligera**

045 24552



# EXEMPTIONS FROM CO-PAYMENT

**due to pathology or socio-economic reasons**

## WHAT IT IS

Those enrolled in the National Health System (SSN) who do not have any exemptions, participate with a fee (called **co-payment**) in the health expenditure with a maximum amount of **36.15 euros for each prescription** filled by the General Practitioner.



Special **exemptions** are provided by law for certain conditions related to **pathology, age, income or unemployment**.

## FOR WHO

Those who have an exemption for **pathology** (limited to drugs and specialist services related to the pathology itself) or for **socio-economic reasons** are entitled to the **total exemption from co-payment**:

- code 7R2, exemption for income and age (children 0-6 years and over 65);
- code 7R3 exemption for unemployment;
- code 7R4 exemption for social allowance;
- code 7R5 exemption for minimum pension.



## WHAT YOU NEED TO DO

The **exemption for pathology** is obtained when you have a chronic and disabling disease, after it has been certified following a specialist examination.



Those who are entitled to a **socio-economic exemption** certificate (codes **7R2, 7R4, 7R5**) can download the certificate and print it directly by logging on to the Veneto Region Health Portal.

Those who are entitled can apply to one of the district administrative offices of the ULSS to which they belong with a self-certification in which they declare:



The registration with an employment center



To have previously worked



Not to exceed the income limits set by the exemption you are applying for

Indigent political asylum seekers are entitled to an unemployment exemption certificate (code 7R3).



**WAITING NO**  
None



**COST NO**  
Free

**INFO**

<https://salute.regione.veneto.it/servizi/esenzioni>





# CO-PAY AND EXEMPTIONS

## for pharmaceutical assistance

### WHAT IT IS

The Veneto region provides a **co-payment for drugs of 2.00 euros per package** and up to a **maximum of 4.00 euros per prescription**.

In the case of drugs with the same active ingredient but different price (also called "**equivalent drugs**" or "**generic drugs**"), the SSN provides the less expensive medicine free of charge.



If the citizen requests the more expensive drug instead of the corresponding "generic", they will have to pay the difference between the price of the requested drug and the reimbursement price of the "generic".

### FOR WHO

THOSE WHO DO NOT PAY THE FIXED FEE OF 2.00 EUROS PER PACKAGE:



Deaf-mute and blind people



Harmed by compulsory vaccinations, transfusions and administration of blood products



Some types of patients treated with opioid analgesics in pain therapy



War invalids receiving direct and life-long pensions



Victims of terrorism and organized crime



Victims while serving in the armed forces



**100% disabled civilians**



**Disabled civilians under the age of 18 with attendance allowance**



**Disabled for first category service**



**Severely disabled from work**



**Subjects in possession of exemption for rare diseases and for chronic and disabling pathologies**



**Assisted exempt for income reasons (IRPEF)**

## WHAT YOU NEED TO DO

Those in any of the categories described above are automatically exempt from payment if the General Practitioner reports the exemption on the prescription.



**WAITING**

None

**NO**



**COST**

Free

**NO**

## INFO

<https://www.regione.veneto.it/web/sanita/esenzione-dalla-spesa-farmaceutica>





# SCREENING AND PREVENTION

## WHAT IT IS

**Screening** is intended to promote early diagnosis to reduce mortality and increase the chances of treatment and recovery. It is aimed at all people in the **age group** in which the **risk of falling ill** is **highest**.



The Veneto Region, to promote **prevention** and **early detection** of cervical (uterine cervix), breast and colorectal cancers, has activated in all ULSS three specific and corresponding **screening programs**.

## FOR WHO

Screenings are offered to the entire population in the most at-risk age groups, and it is important to do them even if you are in good health.

25-64



**Cervical cancer screening** is for all women living in the Veneto region **between 25 and 64 years**.

50-74



**Mammography cancer screening** is for all women living in the Veneto region **between 50 and 74 years**.

50-59



**Colon rectal cancer screening** is for all people living in Veneto **between 50 and 59 years**.



## WHAT YOU NEED TO DO

The invitation letter to take the test arrives **directly at home** to people in the relevant age groups by the ULSS they belong to.

If you belong to the relevant age group and you do not receive the invitation letter, ask your doctor and the offices dedicated to screening.

Find out from your doctor if there are other screenings available in your ULSS free of charge for the population (e.g., Hepatitis C, PFAS, cardiovascular) and how to access them



If the exam response is **negative**, the person receives a communication from the ULSS they belong to and, after the scheduled interval, a subsequent invitation.

If, on the other hand, the answer is **positive**, the person is contacted by the ULSS to perform further follow-up examinations.



**WAITING NO**  
None



**COST**  
All three screenings are free of charge

## INFO

<https://www.regione.veneto.it/web/sanita/screening-oncologici1>  
<https://screening.azero.veneto.it/appuntamenti-ux/#/login>





## SCREENING AND PREVENTION

### INFO AND CONTACTS

#### ULSS 1

##### Dolomiti

Via Borgo Ruga 30, Feltre

Telephone:

0439 883851 (Screening organization secretariat)

0439 883821 (mammography screening)

0439 883850 (cytology screening)

0439 883852 (colorectal screening)

#### ULSS 2

##### Distretto di Treviso

Telephone:

0422 323782 (mammography screening)

0422 323880 (colorectal screening)

0422 323838 (cervical screening)

#### ULSS 2

##### Distretto di Pieve di Soligo

Telephone: 0438 663933

#### ULSS 2

##### Distretto di Asolo

Telephone (landline):

800 583300 (mammography screening)

800 801844 (colorectal screening)

800 011320 (cervical screening)

Telephone (mobile):

0423 614783 (mammography screening)

0423 614711 (colorectal screening)

0423 614771 (cervical screening)

#### ULSS 3

##### Serenissima

Telephone: 800 185030

#### ULSS 4

##### Veneto Orientale

Telephone:

0421 228243

**ULSS 5****Polesana**

Telephone:

0425 725841 (mammography screening)

0425 725842 (cytology screening)

0425 725843 (colorectal screening)

**ULSS 7****Pedemontana**

Telephone:

800 800750

**ULSS 9****Scaligera**

Telephone: 045 6712016

**ULSS 6****Distretti di Padova Bacchiglione, Padova****Terme Colli e Padova Piovese e Distretto****Alta Padovana**

Telephone: 800 859977

**Distretto Padova Sud**

Telephone: 0429 618573, 0429 618557

(mammography and colorectal screening);

0429 618351, 0429 618135 (cytology

screening)

**ULSS 8****Distretto Est**

Telephone: 800 301626

**Distretto Ovest**

Telephone: 800 059110



# FAMILY COUNSELLING CENTRES

## WHAT IT IS

**Family Counselling Centres** are social-health services that can be accessed by all citizens, including immigrants (regular and non-regular), to benefit from various health and social services, all free of charge, usually provided without an appointment.



The professionals who work in the counselling centre are gynecologists, obstetricians, pediatricians, social workers, nurses, and psychologists, who may be joined by other professionals such as a sociologist, child neuropsychiatrist, legal counselor, and linguistic-cultural mediator for migrant citizens.

## THE PURPOSES OF THE SERVICE ARE:



To provide health, psychological and social assistance for preparation for responsible motherhood and fatherhood, both biological and adoptive, also through birth coaching and parenting support courses



To ensure psychological and social assistance for couple and family problems



To provide obstetrical gynecological care throughout the pregnancy



To promote and support breastfeeding



To provide medical, psychological and/or social counselling before and after Voluntary Termination of Pregnancy (IVG)



To counsel about contraception, infertility, sexual issues, menopause



To provide pre- and post-adoption information, awareness, assessment, and support



To intervene, in cooperation with judicial bodies, in child protection situations in line with current regulations.



## FOR WHO

The Family Counselling Centre is a service of care, support and counselling for **individuals, couples and families**. The services are offered to people up to the age of 65.



## FAMILY COUNSELLING CENTRES

### INFO AND CONTACTS

**ULSS 1**  
**Sede di Belluno**  
Via Sala 35  
Telephone: 0437 514975

**ULSS 1**  
**Sede di Feltre**  
Viale Marconi 7  
Telephone: 0439 883170

**ULSS 1**  
**Sede di Cortina d'Ampezzo**  
Via Cesare Battisti 80  
Telephone: 0435 341534

**ULSS 1**  
**Sede di Longarone**  
Piazza IX Ottobre 6  
Telephone: 0437 514975

**ULSS 1**  
**Sede di Pieve di Cadore**  
Via Giosuè Carducci 30  
Telephone: 0435 341534

**ULSS 1**  
**Sede di Santo Stefano di Cadore**  
Via Dante Alighieri 31  
Telephone: 0435 341534

**ULSS 1**  
**Sede di Agordo**  
Via Dozza 1  
Telephone: 0437 645268

**ULSS 1**  
**Sede di Auronzo di Cadore**  
Via Ospitale 16  
Telephone: 0435 341534

**ULSS 1**  
**Sede di Alpago**  
Piazza Papa Luciani 2  
Telephone: 0437 514975  
(by appointment only)

**ULSS 2**  
**Sede di Villorba**  
Via Silvio Pellico 16  
Telephone: 0422 913820

**ULSS 2**  
**Sede di Motta di Livenza**  
Piazzale Madonna 4  
Telephone: 0422 715667

**ULSS 2**  
**Sede di Preganziol**  
Via Palladio 36  
Telephone: 0422 631305

**ULSS 2**  
**Sede di Pieve di Soligo**  
Via L. Lubin 16  
Telephone: 0438 664468

**ULSS 2**  
**Sede di Oderzo**  
Via Manin 46  
Telephone: 0422 715667

**ULSS 2**  
**Sede di Mogliano Veneto**  
Via XXIV Maggio 33  
Telephone: 0422 631305

**ULSS 2**  
**Sede di Vittorio Veneto**  
Piazza Foro Boario 9  
Telephone: 0438 665930

**ULSS 2**  
**Sede di Quinto di Treviso**  
Via Alessandro Manzoni 3  
Telephone: 0422 913820

**ULSS 2**  
**Sede di Treviso**  
Via Montello 4  
Telephone: 0422 323651

**ULSS 2**  
**Sede di Roncade**  
 Via San Rocco 8  
 Telephone: 0422 631305

**ULSS 2**  
**Sede di Conegliano**  
 Via L. Galvani 4  
 Telephone: 0438 662910

**ULSS 2**  
**Sede di Castelfranco Veneto**  
 Via dei Carpani 16/Z  
 Telephone: 0423 732733

**ULSS 2**  
**Sede di Valdobbiadene**  
 Via Roma 38  
 Telephone: 0423 977270

**ULSS 2**  
**Sede di Montebelluna**  
 Via Ospedale 54  
 Telephone: 0423 614977

**ULSS 2**  
**Sede di Asolo**  
 Via Forestuzzo 41  
 Telephone: 0423 526421

**ULSS 2**  
**Sede di Giavera del Montello**  
 Via del Bolè 21  
 Telephone: 0422 728925

**ULSS 3**  
**Sede di Chioggia**  
 Via Amerigo Vespucci  
 (Sottomarina)

**ULSS 3**  
**Sede di Mira**  
 Via Nazionale 48  
 Telephone: 041 424182-4

**ULSS 3**  
**Sede di Spinea**  
 Via Murano 17  
 Telephone: 041 9654000-6

**ULSS 3**  
**Sede di Noale**  
 Piazzale della Bastia 1  
 Telephone: 041 5896731

**ULSS 3**  
**Sede di Mirano**  
 Via Miranese 16  
 Telephone: 041 5795451

**ULSS 3**  
**Sede del Lido di Venezia**  
 Piazzale Raimondo Rava 3  
 Telephone: 041 2608168  
 (number for obstetrics and gynaecology bookings)

**ULSS 3**  
**Sede di Venezia**  
 Dorsoduro 1454  
 Telephone: 041 2608168  
 (number for obstetrics and gynaecology bookings)

**ULSS 3**  
**Sede di Martellago**  
 Via Trento 83  
 Telephone: 041 5402446-3-1

**ULSS 3**  
**Sede di Cavarzere**  
 Via N. Sauro

**ULSS 3**  
**Sede di Strà**  
 Via Roma 6  
 Telephone: 049 9802245

**ULSS 3**  
**Sede di Favaro Veneto**  
 Via della Soia 20  
 Telephone: 041 2608168  
 (number for obstetrics and gynaecology bookings)

**ULSS 3**  
**Sede di Mestre**  
 Via Felisati 109  
 Telephone: 041 2608168  
 (number for obstetrics and gynaecology bookings)

**ULSS 3****Sede di Chirignago**

Via Cavanis 42/A

Telephone: 041 2608168

(number for obstetrics and gynaecology bookings)

**ULSS 3****Sede di Marghera**

Via Tommaseo 7

Telephone: 041 2608168

(number for obstetrics and gynaecology bookings)

**ULSS 3****Sede di Marcon**

Viale San Marco 76

Telephone: 041 2608168

(number for obstetrics and gynaecology bookings)

**ULSS 3****Sede di Quarto d'Altino**

Via Tagliamento 5

Telephone: 041 2608168

(number for obstetrics and gynaecology bookings)

**ULSS 4****Sede di Portogruaro**

Via Zappetti 23

Telephone: 0421 396959

**ULSS 4****Sede di Caorle**

Via Riva Bragozzi 138

Telephone: 0421 219826

**ULSS 4****Sede di San Donà di Piave**

Via Verdi 1

Telephone: 0421 227830

**ULSS 4****Sede di San Stino di Livenza**

Via Papa Giovanni XXIII

Telephone: 0421 315203

**ULSS 4****Sede di Jesolo**

Via Levantina 104

Telephone: 0421 388920

**ULSS 4****Sede di Cavallino-Treporti**

Via Concordia 29

Telephone: 041 5300880

**ULSS 5****Sede di Rovigo**

Viale Tre Martiri 89

Telephone: 0425 393752

**ULSS 5****Sede di Occhiobello**

Via Eridiana 285

Telephone: 0425 768219;

Telephone: 0425 768214

**ULSS 5****Sede di Adria**

Piazzale degli Etruschi, 9

c/o Ospedale

Telephone: 0426 940605

**ULSS 5****Sede di Porto Viro**

Via Mazzini 83

Telephone: 0426 940605,

0426 324316

**ULSS 5****Sede di Porto Tolle**

Via Matteotti 180

Telephone: 0426 940605

**ULSS 5****Sede di Trecenta**

Viale Ugo Grisetti 265 c/o

Ospedale.

Telephone: 0425 785825;

0425 785826

**ULSS 6****Sede di Padova**

Via Temanza 1

Telephone: 049 8214931

**ULSS 6****Sede di Padova**

Via Piovese 64

Telephone: 049 8217194

**ULSS 6****Sede di Este**

Via San Fermo 10

Telephone: 0429 618309

**ULSS 6****Sede di Piazzola Sul Brenta**

Via dei Contarini

Telephone: 049 9697172

**ULSS 6****Sede di Padova**

Via Dal Piaz 3

Telephone: 049 8217051

**ULSS 6****Sede di Conselve**

Via Vittorio Emanuele 22

Telephone: 049 9598165

**ULSS 6****Sede di Cittadella**

Via N. Copernico 2/A

Telephone: 049 9823147

**ULSS 6****Sede di Montagnana**

Via Circonvallazione

Telephone: 0429 808672

**ULSS 6****Sede di Camposampiero**

Via Cao del Mondo 1

Telephone: 049 9822027

**ULSS 6****Sede di Monselice**

Via G. Marconi 19

Telephone: 0429 788234

**ULSS 6****Sede di Vigonza**

Via Germania 12/14

Telephone: 049 8952426

**ULSS 6****Sede di Padova**

Via degli Scrovegni 12

Telephone: 049 8215417

**ULSS 6****Sede di Cadoneghe**

Via Gramsci 57

Telephone: 049 8217248

**ULSS 6****Sede di Noventa Padovana**

Via Roma 18

Telephone: 049 8217114

**ULSS 6****Sede di Abano Terme**

Via Stella 116

Telephone: 049 8216234

**ULSS 6****Sede di Rubano**

Via Spinelli 1

Telephone: 049 8216186

**ULSS 6****Sede di Salvezzano Dentro**

Via Padova 63

Telephone: 049 8217349

**ULSS 6****Sede di Albignasego**

Via Schiavon 2

Telephone: 049 8217272

**ULSS 6****Sede di Piove di Sacco**

Via San Rocco 8

Telephone: 049 9718114

**ULSS 7****Sede di Bassano del Grappa**

Via Cereria 14/B

Telephone: 0424 885191

**ULSS 7****Sede di Asiago**

Via Monte Sisemol 2

Telephone: 0424 885180

**ULSS 7****Sede di Marostica**

Via Panica 17

Telephone: 0424 888255

**ULSS 7****Sede di Thiene**

Via Boldrini 1

Telephone: 0445 389037

**ULSS 7****Sede di Romano d'Ezzelino**

Via G. Giardino 2

Telephone: 0424 889921

**ULSS 7****Sede di Schio**

Via S. Camillo De Lellis

Telephone: 0445 509059

**ULSS 7****Sede di Arsiero**

Via Cartari 1

Telephone: 0445 509059

**ULSS 8****Sede di Vicenza**

Contrà Santi Apostoli 21

Telephone: 0444 752045

**ULSS 8****Sede di Noventa Vicentina**

Via Monte Berico 1

Telephone: 0444 75-5650

**ULSS 8****Sede di Valdagno**

Via Galileo Galilei 3

Telephone: 0445 423138

**ULSS 8****Sede di Sandrigo**

Piazza Zanella 9

Telephone: 0444 756462

**ULSS 8****Sede di Arzignano**

Via J. F. Kennedy 2

Telephone: 0444 475633

**ULSS 8****Sede di Montecchio Maggiore**

Via Giuriolo 11

Telephone: 0444 703540

**ULSS 8****Sede di Lonigo**

Via Sisana 1

Telephone: 0444 703540

**ULSS 9****Sede di Verona**

Via Poloni 1

Telephone: 045 596384

**ULSS 9****Sede di Verona**

Via del Capitel 22

Telephone: 045 8787797

**ULSS 9****Sede di Verona**

Via Siracusa 4/D

Telephone: 045 576059

**ULSS 9****Sede di Tregnago**

Via Massalongo 2

Telephone: 045 7808450

**ULSS 9****Sede di San Bonifacio**

Via Circonvallazione

Telephone: 045 6138515

**ULSS 9****Sede di Cologna Veneta**

Via Rinascimento 20

Telephone: 0442 425101

**ULSS 9****Sede di Nogara**

Via Raffa 21

Telephone: 0442 537710

**ULSS 9****Sede di San Giovanni****Lupatoto**

Via Belluno 1

Telephone: 045 8299858

**ULSS 9****Sede di Legnago**

Via Ragazzi del '99

Telephone: 0442 637530

**ULSS 9****Sede di Bovolone**

Via Fleming 1

Telephone: 045 6999655

**ULSS 9****Distretto di Bussolengo**

Via C. A. Dalla Chiesa

Telephone: 045 6712851,

045 6338474

**ULSS 9****Sede di Verona**

Via Valeggio 39

Telephone: 045 501583

**ULSS 9****Sede di Domegliare**

Telephone: 045 6712851,

045 6338474

**ULSS 9****Sede di Villafranca**

Telephone: 045 6712851,

045 6338474

**ULSS 9****Sede di Carpino**

Telephone: 045 6712851,

045 6338474



# CONTRACEPTION COUNSELLING

## WHAT IT IS

The purpose of contraception is to **to plan, control, or prevent pregnancy**.

There are different contraceptive methods: some are used **before sexual intercourse** (hormonal contraceptives and intrauterine devices), others are used **during sexual intercourse** (condom, diaphragm, spermicides). There are also **natural methods** (basal temperature method, Billings method) that indicate the period of abstinence from sexual intercourse.



**Emergency contraception**, instead, is an **occasional measure** to be used after unprotected or inadequately protected intercourse. It is not to be understood as a regular replacement for the contraceptive method and, precisely because of its emergency nature, it is not a pill that can be taken after every sexual intercourse. Emergency contraception does not need a prescription for those over 18 years of age.

## FOR WHO

Women or couples interested in **initial counselling and monitoring** on the use of **contraceptive methods**.





At Family Counselling Centres it is also possible to receive counselling for **emergency contraception**.

## WHAT YOU NEED TO DO

Contact the nearest **Family Counselling** office and book an appointment.

COUNSELLING CENTRE



Access is **open to all** and is **free of charge**; a doctor's referral is not required.



**WAITING**  
By appointment



**COST**  
Free

**NO**

## INFO

<http://www.salute.gov.it/portale/donna>





# COUNSELLING AND ASSISTANCE

## on voluntary termination of pregnancy

Voluntary interruption of pregnancy (IVG) can be performed within the 90th day after conception for health, economic, social or family reasons. It is regulated by Law 194/1978, which stipulates access terms and conditions.



Counselling centres offer the opportunity to conduct specialized consultations with gynecological doctors, psychologists and social professionals with the aim of identifying a treatment that concerns the person even before the contingent problem.



There are two techniques for carrying out a voluntary termination of pregnancy:

- pharmacological method
- surgical method.

The pharmacological method can be used up to 63 days equal to 9 completed weeks of gestational age at adequately equipped public outpatient facilities, functionally connected to the hospital and licensed by the region, as well as counselling centres, or day hospitals.



The surgical method can be used, under general or local anesthesia, at public facilities of the National Health Service and private facilities contracted and licensed by the Regions.

At any point along the path, the patient can request additional discussions with a gynecologist and, if she wishes, even during hospitalization, to speak with an experienced psychologist.



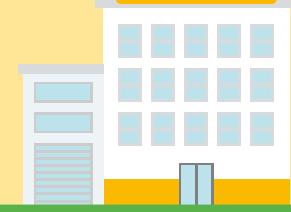
## FOR WHO

The service is aimed at pregnant women within the 90th day of conception.

## WHAT YOU NEED TO DO

You can contact the Counselling Centre even without an appointment.

COUNSELLING CENTRE



IVG certification can also be issued by the attending doctor or gynecologist, and there is no form of conscientious objection.

## INFO AND CONTACTS

For addresses and contact information of counselling centres go to PAGE 56 and for obstetrics and gynaecology operating units go to PAGE 68





## GYNAECOLOGICAL EXAMINATION

### WHAT IT IS

The **gynaecological examination** begins with an **interview** to give the doctor **important information about the general health status** of the patient, her personal medical history and her **lifestyle**. This is followed by the examination, which consists of the **inspection of the external genitalia** and of the **vagina**.



Upon evaluation by the doctor, the following tests can be performed immediately:

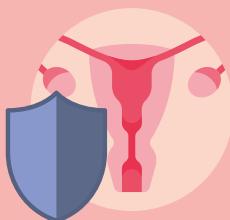
- **the PAP smear**, to discover any uterine tissue problems and early stage cancers;
- **the HPV test**, to detect possible Papilloma virus contamination;
- **pelvic ultrasound**, to see if cyst formations, fibroids, pelvic inflammatory diseases are present.

At this point the doctor can **make a diagnosis** or, if problems have been detected, prescribe further examinations and tests.

### FOR WHO

Regular checkups are recommended starting at puberty and/or the onset of sexual activity.





It is a **preventive measure** to avoid or discover in time **diseases, disorders and problems such as pelvic pain, vaginal burning, pain during intercourse, vaginal discharge, early contractions.**

## WHAT YOU NEED TO DO

Gynaecological examination can be done at **Family Counselling Centres, even without a referral, free of charge.**

COUNSELLING CENTRE



There are specialist doctors who also perform examinations and checkups during **pregnancy** and gynaecological consultations in the period following **delivery**. **Obstetrics and Gynaecology operating units** can also be contacted for more information.



**WAITING**  
By appointment



## COST

At **Family Counselling Centres** the gynaecological examination is **free of charge**

## INFO

<http://www.salute.gov.it/portale/donna/homeDonna.jsp>

For information on counselling centres addresses and contacts, go to **PAGE 56**





## OBSTETRICS AND GYNAECOLOGY OPERATING UNITS INFO AND CONTACTS

**ULSS 1**  
**Ospedale di Belluno**  
Viale Europa 22  
Telephone: 0437 516363

**ULSS 1**  
**Ospedale di Feltre**  
Via Bagnols sur Cèze 3  
Telephone: 0439 883447,  
0439 883460

**ULSS 2**  
**Ospedale di Treviso**  
Piazzale Ospedale 1  
Telephone: 0422 322352

**ULSS 2**  
**Ospedale di Montebelluna**  
Via Togliatti 1  
Telephone: 0423 611645

**ULSS 2**  
**Ospedale di Conegliano**  
Via Brigata Bisagno 4  
Telephone: 0438 663290

**ULSS 2**  
**Ospedale di Oderzo**  
Via Luzzatti 45  
Telephone: 0422 715580

**ULSS 2**  
**Ospedale di Castelfranco Veneto**  
Via dei Carpani 16/Z  
Telephone: 0423 732640

**ULSS 3**  
**Ospedale di Venezia**  
Calle Seconda de la Fava 6777  
Telephone: 041 5294459,  
041 5294697

**ULSS 3**  
**Ospedale di Mestre**  
Via Paccagnella 11  
Telephone: 041 9657422,  
041 9657429,  
041 9657424

**ULSS 3**  
**Ospedale di Chioggia**  
Strada Madonna Marina 500  
Telephone: 041 5534372

**ULSS 3**  
**Ospedale di Dolo**  
Via XXIX Aprile 2  
Telephone: 041 5133389,  
041 5133346

**ULSS 3**  
**Ospedale di Mirano**  
Via Don Giacobbe Sartor 4  
Telephone: 041 5794701,  
041 5794175

**ULSS 4**  
**Ospedale di Portogruaro**  
Via Piemonte 1  
Telephone: 0421 764338

**ULSS 4**  
**Ospedale di San Donà di Piave**  
Via Nazario Sauro 25  
Telephone: 0421 227390

**ULSS 5**  
**Ospedale di Rovigo**  
Viale Tre Martiri 140  
Secretariat: 0425 393462,  
0425 393319

**ULSS 5****Ospedale di Adria**

Piazza degli Etruschi 9  
Telephone: 0426 940354,  
0426 940370,  
0426 940358

**ULSS 6****Ospedali Riuniti Padova Sud**

Via Albere 30 (Monselice -  
Località Schiavonia)  
Telephone: 0429 715731

**ULSS 6****Ospedale di Cittadella**

Via casa di ricovero 40  
Telephone: 049 9424731

**ULSS 6****Ospedale di Piove di Sacco**

Via San Rocco 8  
Telephone: 049 9718173

**ULSS 6****Ospedale di Camposampiero**

Via Pietro Cosma 1  
Telephone: 049 9324601

**Azienda Ospedale****Università Padova**

Via Giustiniani 3  
Telephone: 049 8213460

**ULSS 7****Ospedale di Santorso**

Via Garziera 42  
Telephone: 0445 571743

**ULSS 7****Ospedale di Asiago**

Via Martiri di Granezza 42  
Telephone: 0424 604260,  
0424 604276,  
0424 604224

**ULSS 7****Ospedale di Bassano del Grappa**

Via dei Lotti 40  
Telephone: 0424 888502,  
0424 888507,  
0424 888505

**ULSS 8****Ospedale di Vicenza**

Viale Rodolfi 37  
Telephone: 0444 752661

**ULSS 8****Ospedale di Arzignano**

Via del Parco 1  
Telephone: 0444 479247

**ULSS 8****Ospedale di Valdagno**

Via Galileo Galilei 1  
Telephone: 0445 484701

**ULSS 9****Ospedale di San Bonifacio**

Via Circonvallazione 1  
Telephone: 045 6138981,  
045 6138689

**ULSS 9****Ospedale di Villafranca**

Via Ospedale 2  
Telephone: 045 6338756

**ULSS 9****Ospedale di Legnago**

Via Gianella 1  
Telephone: 0442 622214

**Azienda Ospedaliera Universitaria Integrata Verona Borgo Trento**  
P.le A. Stefani, 1  
Telephone: 045 812 2720,  
045 8122707



# FIRST-LEVEL OBSTETRICAL ULTRASOUND SCANS

## WHAT IT IS

The **first-level obstetrical ultrasound scans** are so named because, in an uncomplicated pregnancy, **they represent the basic ultrasound scans sufficient** alone to follow in the most correct way **the evolution of the entire pregnancy.**



1ST LEVEL



**First trimester** ultrasound is used to confirm pregnancy, determine the **date of conception**, determine whether it is **one or more fetuses** (single or twin pregnancy).

After the first one, it is important to **schedule second and third trimester ultrasounds** that are used to study the baby's organs and to monitor the baby's growth.

**Second-level obstetrical ultrasound scans**, instead, are required if a pregnancy has problems (maternal diseases, suspected fetal malformations, placental defects). They should be done only at the doctor's request.

2ND LEVEL



## FOR WHO

**Obstetrical ultrasounds** should be done to expectant mothers following a **specific schedule**:

- within the 12th week for the **first trimester**
- between the 20th and 23rd week for the **second trimester**
- between the 32nd and 34th week for the **third trimester**

## WHAT YOU NEED TO DO

The referrals for the **three obstetrical ultrasound scans** (with any exemption codes) should be filled out by the **General Practitioner** or by the **Specialist Gynaecologist** and then booked at the **Single Booking Center (CUP)**.



CUP COUNTER



For more information, contact the Operating Unit of **Obstetrics and Gynaecology**, or alternatively the **Family Counselling Centre**.



## WAITING

By appointment



## COST

For obstetrical ultrasounds,  
**the co-payment is required**  
(except for exemptions)

## INFO

<http://www.salute.gov.it/portale/donna/homeDonna.jsp>

For addresses and contact information of counselling centres, go to **PAGE 56** and for obstetrics and gynaecology operating units go to **PAGE 68**

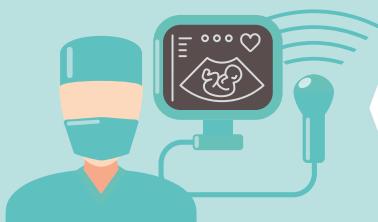




## BIRTH PATHWAY

### WHAT IT IS

The **Birth Pathway** provides comprehensive care from the preconception period and throughout pregnancy to the day of delivery.



The program consists of several services: **specialized counselling for couples, pregnancy assistance, diagnostic and therapeutic pathways for high-risk pregnancy, childbirth preparation courses and breastfeeding.**



The **Birth Pathway** has facilitated access channels, designed to enable future parents to experience the waiting period peacefully in a welcoming and supportive atmosphere.

All mothers who request it are offered the opportunity to **give birth anonymously** and safely **entrust the newborn** at the hospital facility where the delivery takes place.



## FOR WHO

The Birth Pathway is aimed at all future parents with special attention to the mother and the baby.



COUNSELLING CENTRE



## WHAT YOU NEED TO DO

It is necessary to contact the Operating Unit of **Obstetrics and Gynaecology**, or, for more information, the **Family Counselling Centre**.

## WAITING



Based on the service chosen within the Birth Pathway

## COST



Co-payment is required for some of the services within the Birth Pathway (if not exempt)

## INFO

<http://www.salute.gov.it/portale/donna/homeDonna.jsp>

For addresses and contact information of counselling centres, go to **PAGE 56** and for obstetrics and gynaecology operating units go to **PAGE 68**





## FOR THE NEWLY BORN

- Enrolment in the National Health System (SSN)
- Issue of the health insurance card
- Assignment of the Primary Care Pediatrician

## WHAT IT IS

The registration of newborns in the National Health System (SSN), with the issue of the health insurance card, is used to give the child access to healthcare services in Italy and for the assignment of a Primary Care Pediatrician.

The Primary Care Pediatrician, or Family Pediatrician, cares for children and young people from 0 to 14 years of age.



## THE PEDIATRICIAN IS ADDRESSED FOR:



Outpatient and home visits



Dressings



Stitches removal and pharyngeal swab



Drug prescription



Request for specialist visits



Clinical tests (blood tests)



Instrumental diagnostics (ultrasound and radiology)



The choice of a pediatrician is mandatory for all children from 0 to 6 years, while it is optional from 6 to 14 years (at these ages a General Practitioner can also be chosen). Some services and certificates may be subject to a fee.



## FOR WHO

Parents of newborn children who want to enrol their children in the National Health System (SSN) to get a health insurance card and a pediatrician.

## WHAT YOU NEED TO DO

Parents can apply to the **district administrative offices** with a valid identity card, the residence certificate, the birth certificate, the tax code of the child. The procedure can also be done online.



**WAITING** **NO**  
None



**COST** **NO**  
Free

## INFO

<https://salute.regione.veneto.it/servizi/cerca-medici-e-pediatrici>  
For information on the addresses and contacts of the district administrative offices, go to **PAGE 16**





# INFECTIOUS DISEASES AND VACCINATIONS

## WHAT IT IS

The Hygiene and Public Health Service (SISP), which is present in every ULSS in the Veneto Region, is responsible for **vaccinations** and **surveillance** on the progress of **infectious diseases**.

Some infectious diseases can be prevented, and one of the most effective and safe tools is the **vaccine**.



The **main preventable diseases** for which **vaccination is offered free of charge** under the current National Vaccine Prevention Plan are:

- poliomyelitis;
- diphtheria;
- pertussis;
- viral hepatitis A and B;
- mumps;
- shingles;
- the flu;
- measles, chickenpox and rubella;
- rotavirus infection;
- tetanus;
- meningitis and haemophilus influenzae.

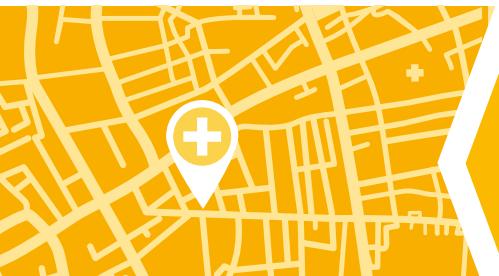
On 27 December 2020, the European vaccination campaign against COVID-19 started. Vaccines are offered to the entire population, according to a nationally established order of priority that takes into account several factors: disease risk, vaccine types, and availability.



The primary cycle of vaccination is planned for all individuals of 5 years of age and older. For the age group 6 months - 4 years (included), the vaccine is recommended for children with fragile conditions, such that they may be exposed to the development of more severe forms of infection, and is also available, at the request of the parent or parental guardian, for vaccination of all other children in this age group.

## FOR WHO

Adults and children according to the **National Vaccine Prevention Plan** which provides all regions with the reference vaccination calendar so that **the right to vaccination prevention can be uniformly guaranteed.**



## WHAT YOU NEED TO DO

Contact your general practitioner and the individual **vaccination sites** of the Public Hygiene and Health Service (SISP) present throughout the territory of the ULSS you belong to.



For some vaccines made on specific request and for vaccines against particular diseases when traveling to high-risk countries, it may be necessary to book through the Single Booking Center (CUP).



**WAITING NO**  
None



**COST**  
Vaccinations under the National Vaccine Prevention Plan are free of charge

## INFO

<https://www.vaccinarsinveneto.org/info-utili/ambulatori-vaccinali/>





## VACCINATION SITES

### Infectious diseases and vaccinations

### INFO AND CONTACTS

**ULSS 1**  
**Sede di Belluno**  
Viale Europa 22  
Telephone:  
0437 514513 (pediatrics)  
0437 514525 (adults)

**ULSS 1**  
**Sede di Alpago**  
Piazza Papa Luciani 4  
Telephone: 0437 454031

**ULSS 1**  
**Sede di Longarone**  
Piazza 9 Ottobre 1963 2  
Telephone: 0437 770245

**ULSS 1**  
**Sede di Val di Zoldo**  
Via Roma 33/H  
Telephone: 0437 770245

**ULSS 1**  
**Sede di Cortina**  
Via C. Battisti 80  
Telephone: 0436 863724

**ULSS 1**  
**Sede di Feltre**  
Via Borgo Ruga 30  
Telephone: 0439 883835  
(immigrants and prophylaxis)

**ULSS 1**  
**Sede di Feltre**  
Via Bagnols sur Céze 3  
Telephone: 0439 883417  
(pediatrics, adults, travels)

**ULSS 1**  
**Sede di Mel**  
Via Roma 17  
Telephone: 0437 541150

**ULSS 1**  
**Sede di Agordo**  
Via 21 Ottobre 1866 2  
Telephone: 0437 645236

**ULSS 1**  
**Sede di Pieve di Cadore**  
Via degli Alpini 39  
Telephone: 0435 341444

**ULSS 1**  
**Sede di Santo Stefano**  
Via Dante 31  
Telephone: 0435 62438

**ULSS 1**  
**Sede di Fener**  
Via Kennedy  
Telephone: 0439 883417

**ULSS 1**  
**Sede di Santa Giustina**  
Piazza 1º Novembre 17  
Telephone: 0437 882251

**ULSS 1**  
**Sede di Canale**  
Via Roma 20  
Telephone: 0437 645236  
(pediatrics only)

**ULSS 1**  
**Sede di Auronzo**  
Via Ospitale 16  
Telephone: 0435 402599

**ULSS 1**  
**Sede di Fonzaso**  
Piazza Nogarè Bilesimo 6  
Telephone: 0439 883417

**ULSS 1**  
**Sede di Sedico**  
Via Giardini 19  
Telephone: 0439 883902

**ULSS 1**  
**Sede di Caprile**  
Corso Veneto 20  
Telephone: 0437 645236  
(pediatrics only)

**ULSS 2**  
**Sede di Castelfranco Veneto**  
Via dei Carpani 16/Z  
Telephone: 0423 611611

**ULSS 2**  
**Sede di Montebelluna**  
Via Dante Alighieri 12  
Telephone: 0423 611611

**ULSS 2**  
**Sede di Asolo**  
Via Forestuzzo 41  
Telephone: 0423 611611

**ULSS 2**  
**Sede di Valdobbiadene**  
Via Roma 38  
Telephone: 0423 611611

**ULSS 2**  
**Sede di Giavera del Montello**  
Via del Bolè 21  
Telephone: 0423 611611

**ULSS 2**  
**Sede di Pederobba**  
Via Roma 77  
Telephone: 0423 611611

**ULSS 2**  
**Sede di Riese Pio X**  
Via Schiavonesca 13  
Telephone: 0423 611611

**ULSS 2**  
**Sede di Vazzola**  
Piazza Vittorio Emanuele II 101  
Telephone: 0438 663928

**ULSS 2**  
**Sede di Pieve di Soligo**  
Via Lubin 16  
Telephone: 0438 663928

**ULSS 2**  
**Sede di Spresiano**  
Via dei Giuseppini 25  
Telephone: 0422 323866

**ULSS 2**  
**Sede di Treviso**  
Via Castellana 2  
Telephone: 0422 323866

**ULSS 2**  
**Sede di Conegliano**  
Via L. Galvani 4  
Telephone: 0438 663928

**ULSS 2**  
**Sede di Vittorio Veneto**  
Piazza Foro Boario 9  
Telephone: 0438 665928

**ULSS 2**  
**Sede di San Biagio di Callalta**  
Piazza Walter Tobagi 54  
Telephone: 0422 323866

**ULSS 2**  
**Sede di Roncade**  
Via San Rocco 8  
Telephone: 0422 323866

**ULSS 2**  
**Sede di Oderzo**  
Via Manin 46  
Telephone: 0422 323866

**ULSS 2**  
**Sede di Preganziol**  
Via Gramsci 2/A  
Telephone: 0422 323866

**ULSS 2**  
**Sede di Quinto di Treviso**  
Via Alessandro Manzoni 3  
Telephone: 0422 323866

**ULSS 2**

**Sede di Motta di Livenza**  
Piazzale Madonna 4  
Telephone: 0422 323866

**ULSS 2**

**Sede di Montebelluna**  
Via Dante Alighieri 12  
Telephone: 0423 614782

**ULSS 2**

**Sede di Asolo**  
Via Forestuzzo 41  
Telephone: 0423 526332

**ULSS 2**

**Sede di Breda di Piave**  
Via Trento e Trieste 28  
Telephone: 0422 323866

**ULSS 3**

**Sede di Chioggia**  
Borgo San Giovanni 183  
Telephone: 041 5572122,  
5572125

**ULSS 3**

**Sede di Cavarzere**  
via Nazario Sauro 32  
Telephone: 0426 316444

**ULSS 3**

**Sede di Venezia**  
Dorsoduro 1454  
Telephone: 041 5295857

**ULSS 3**

**Sede di Murano**  
Corte Bigaglia 9  
Telephone: 041 5295857  
(pediatrics only)

**ULSS 3**

**Sede di Marghera**  
Via Tommaseo 7  
Telephone: 041 2608312  
(pediatrics only)

**ULSS 3**

**Sede di Quarto d'Altino**  
Via Tagliamento 5  
Telephone: 041 2608312  
(pediatrics only)

**ULSS 3**

**Sede di Martellago**  
Via Trento 83  
Telephone: 0415103520  
(Adults)  
0415401088 (Pediatrics)

**ULSS 3**

**Sede di Pellestrina**  
Via Scarpa 950  
Telephone: 041 5295857

**ULSS 3**

**Sede di Mestre – Chirignago**  
Via Cavanis 54  
Telephone: 041 2608312  
(pediatrics only)

**ULSS 3**

**Sede di Marcon**  
Viale San Marco 76  
Telephone: 041 2608312

**ULSS 3**

**Sede di Mirano**  
Via Miranese 16  
Telephone: 041 5103520  
(Adults),  
041 5795611 (Pediatrics)

**ULSS 3**

**Sede di Noale**  
Piazzale della Bastia 3  
Telephone: 041 5796744,  
041 5103520

<b>ULSS 3</b> <b>Sede Lido</b> Piazzale Ravà 1 Telephone: 041 5295857	<b>ULSS 3</b> <b>Sede di Mestre – Zelarino</b> Piazzale San L. Giustiniani 11/D Telephone: 041 2608312	<b>ULSS 3</b> <b>Sede di Favaro Veneto</b> Via della Soia 20 Telephone: 041 2608312 (pediatrics only)
<b>ULSS 3</b> <b>Sede di Dolo</b> Riviera 29 Aprile 2 Telephone: 041 5133505, 041 5103520 (Adults), 041 5133968 (Pediatrics)	<b>ULSS 3</b> <b>Sede di Camponogara</b> Piazzetta Unità d'Italia 10 Telephone: 041 463733 (pediatrics), 041 5103520 (Adults)	<b>ULSS 3</b> <b>Sede di Mira</b> Via Nazionale 48 Telephone: 041 5103520
<b>ULSS 3</b> <b>Sede di Spinea</b> Via Murano 17 Telephone: 041 5103520	<b>ULSS 3</b> <b>Sede di Cavallino-Treporti</b> Via Concordia 29 Telephone: 041 5295857	<b>ULSS 3</b> <b>Sede di Marcon</b> Viale San Marco 76 Telephone: 041 2608312 (pediatrics only)
<b>ULSS 4</b> <b>Sede di San Donà di Piave</b> Via Nazario Sauro 25 Telephone: 0421 227823	<b>ULSS 4</b> <b>Sede di San Michele al Tagliamento</b> Piazza Galasso 2 Telephone: 0431 525926	<b>ULSS 4</b> <b>Sede di Portogruaro</b> Via Zappetti 23 Telephone: 0421 396704
<b>ULSS 4</b> <b>Sede di Jesolo</b> Via Levantina 104 Telephone: 0421 388651	<b>ULSS 4</b> <b>Sede di Caorle</b> Riva dei Bragozzi 138 Telephone: 0421 219824	<b>ULSS 4</b> <b>Sede di Santo Stino di Livenza</b> Via Papa Giovanni XXIII Telephone: 0421 315206
<b>ULSS 5</b> <b>Sede di Rovigo</b> Viale Tre Martiri 89 Telephone: 0425 393745	<b>ULSS 5</b> <b>Sede di Porto Tolle</b> Via Matteotti 194 Telephone: 0426 82551	<b>ULSS 5</b> <b>Sede di Trecenta</b> Viale Grisetti 265 Telephone: 0425 725845

**ULSS 5****Sede di Porto Viro**

Via Mazzini 83

Telephone: 0426 324306

**ULSS 5****Sede di Adria**

Piazza Degli Etruschi 9

Telephone: 0426 940606

**ULSS 5****Sede di Taglio di Po**

Via Collodi 2

Telephone: 0426 347204

**ULSS 6****Sede di Conselve**

Via Vittorio Emanuele II 22

Telephone: 0429 618555

**ULSS 6****Sede di Montagnana**

Via Lovara 5

Telephone: 0429 618555

**ULSS 6****Sede di Este**

Via Francesconi 2

Telephone: 0429 618555

**ULSS 6****Sede di Camposampiero**

Via Cao del Mondo 1

Telephone: 049 9822209

**ULSS 6****Sede di Monselice**

Via G. Marconi 19

Telephone: 0429 618555

**ULSS 6****Sede di Cittadella**

Via Pilastroni 2

Telephone: 049 9424413

**ULSS 6****Sede di Padova**

Via Boccaccio 80

Telephone: 049 8217406

**ULSS 6****Sede di Vigonza**

Via Paradisi 2

Telephone: 049 8090727

**ULSS 6****Sede di Padova**

Via Piovese 74

Telephone: 049 8217191

**ULSS 6****Sede di Piazzola sul Brenta**

Via Contarini 49

Telephone: 049 9697127

**ULSS 6****Sede di Vigodarzere**

Via Don Luigi Sturzo 58

Telephone: 049 8878127

**ULSS 6****Sede Novanta Padovana**

Via Roma 18

Telephone: 049 8217406

**ULSS 6****Sede di Padova**

Via dei Colli 4

Telephone: 049 8217406

**ULSS 6****Sede di Rubano**

Via Spinelli 1

Telephone: 049 8217335

**ULSS 6****Sede di Piove di Sacco**

Via S. Rocco 8

Telephone: 049 9718029

**ULSS 6**  
**Sede di Cadoneghe**  
Via Gramsci 57  
Telephone: 049 8217406

**ULSS 6**  
**Sede di Selvazzano Dentro**  
Piazza De' Claricini 1  
Telephone: 049 8217335

**ULSS 6**  
**Sede di Albignasego**  
Via D. Schiavon 2  
Telephone: 049 8217191

**ULSS 7**  
**Sede di Thiene**  
Via Boldrini 1  
Telephone: 0445 388976

**ULSS 7**  
**Sede di Schio**  
Casa della Salute  
Via De Lellis 1  
Telephone: 0445 598200

**ULSS 7**  
**Sede di Bassano del Grappa**  
Via Cereria 14/B  
Telephone: 0424 885570

**ULSS 7**  
**Sede di Marostica**  
Via Panica 17  
Telephone: 0424 888215

**ULSS 7**  
**Sede di Rosà**  
Via dei Dogi 24  
Telephone: 0424 839935

**ULSS 7**  
**Sede di Asiago**  
Via Sisemol 2  
Telephone: 0424 604413

**ULSS 7**  
**Sede di Enego**  
Via L. Cappellari 59  
Telephone: 0424 604413

**ULSS 8**  
**Sede di Vicenza**  
Via IV Novembre 46  
Telephone: 0444 752218  
(international)

**ULSS 8**  
**Sede di Vicenza**  
Via Tomaso Albinoni 7  
Telephone: 0444 229524

**ULSS 8**  
**Sede di Camisano**  
**Vicentino**  
Via E. Negrin 90  
Telephone: 0444 75-6819

**ULSS 8**  
**Sede di Sandrigo**  
Piazza Zanella 9  
Telephone: 0444 756485

**ULSS 8**  
**Sede di Lonigo**  
Piazza Martiri Libertà 9  
Telephone: 0444 43-1340

**ULSS 8**  
**Sede di Noventa Vicentina**  
Via Capo di Sopra 3  
Telephone: 0444 755627

**ULSS 8****Sede di Arzignano**

Via J. F. Kennedy 2

Telephone: 0444 70-8633;  
0444 70-8673 (international)  
0444 70-8673**ULSS 8****Sede di Valdagno**

Via Galileo Galilei 3

Telephone: 0445 42-3116

**ULSS 9****Sede di Grezzana**

Piazza Bertani

Telephone: 045 8787709

**ULSS 9****Sede di Isola della Scala**

Via Roma 60 c/o Ospedale

Telephone: 049 6338507

**ULSS 9****Sede di San Giovanni Lupatoto**

Via Belluno 14

Telephone: 045 8299839

**ULSS 9****Sede di Bovolone**

Piazza Fleming 1

Telephone: 045 6999560

**ULSS 9****Sede di Verona**

Via Bengasi 4

Telephone: 045 8231368

**ULSS 9****Sede di Caprino Veronese**

Via Cappuccini

Telephone: 045 6207197

**ULSS 9****Sede di Legnago**

Via Gianella 1

Telephone: 0442 622642

**ULSS 9****Sede di Verona**

Via Campania 1

Telephone: 045 8157316

**ULSS 9****Sede di Bussolengo**

Via Carlo Alberto Dalla Chiesa

Telephone: 045 6712464

**ULSS 9****Sede di Verona**

Via del Capitel 22

Telephone: 045 8787709

**ULSS 9****Sede di Valeggio Sul Mincio**Via Santa Maria Crocefissa di Rosa  
Telephone: 045 6338507**ULSS 9****Sede di San Bonifacio**

Via Circonvallazione 1

Telephone: 045 6138427

**ULSS 9****Sede di Bardolino**

Via Gardesana dell'Acqua 9

Telephone: 045 6213115

**ULSS 9****Sede di Cologna Veneta**

Via Rinascimento

Telephone: 0442 425126

**ULSS 9****Sede di Tregnago**

Via Massalongo 7

Telephone: 045 6138315

**ULSS 9**

**Sede di Cerea**

Via Monte Carega  
c/o Scuole

Telephone: 0442 30500

**ULSS 9**

**Sede di Nogara**

Via Raffa c/o Ospedale  
Telephone: 0442 537743

**ULSS 9**

**Sede di Domegliara**

Via Stazione 7

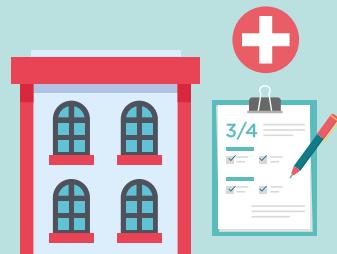
Telephone: 045 6864214



# HYGIENIC-SANITARY SUITABILITY OF THE ACCOMMODATION

## WHAT IT IS

It is a **certificate attesting the hygienic-sanitary suitability of the accommodation** and also includes an indication of how many people can live in the housing itself, taking into account the number of rooms, surface area and services.



## THE HYGIENIC-SANITARY SUITABILITY OF THE ACCOMMODATION IS ESSENTIAL FOR:



**Signing the residence contract for subordinate work (Art. 5-bis of Legislative Decree 286/98)**

**Obtaining a residence permit for self-employment (Art. 26 of Legislative Decree 286/98)**

**Applying for family reunification (Art. 29 of Legislative Decree 286/98)**



**Obtaining a residence permit for family reasons (art. 30 of Legislative Decree 286/98)**

**Obtaining the EC long-term resident permit (Art. 9 of Legislative Decree 286/98)**



## FOR WHO

The certificate of hygienic-sanitary suitability of the accommodation can be requested by all citizens, EU or non-EU nationals.

## WHAT YOU NEED TO DO

Contact the municipalities where you are resident or domiciled.



## WAITING YES

Waiting time communicated at the time of the request



## COST

The certificate of accommodation suitability requires two revenue stamps of €16. The municipality may also set a fee for the inspection

YES



# PUBLIC RELATIONS OFFICE (URP)

## WHAT IT IS

The Public Relations Office (URP) accompanies citizens in their relationship with the ULSS and in their pathways to use services, ensuring a transparent and integrated communication. It represents the first point of reference for any kind of information, request or submission of complaints regarding healthcare services, with respect to which it is obliged to provide a response, and for any proposals to improve services.



## FOR WHO

All citizens and associations who want information of any kind regarding the organization of the ULSS; directions on how to access services; opportunities to report inefficiencies or forward letters of appreciation to the ULSS.

## WHAT YOU NEED TO DO

It is possible to go in person to the counters that each ULSS provides within its area of responsibility, or to call, e-mail or fax. In some ULSS, the service can be accessed directly on the URP website



**WAITING** NO  
None

**COST** Free  
NO



## PUBLIC RELATIONS OFFICE (URP)

### INFO AND CONTACTS

**Regional patient care satisfaction toll-free number:**  
**800 098 528**

**ULSS 1**  
**Distretto Belluno**  
Via Feltre 57  
Telephone: 0437 516797/98  
Toll-free number: 800 857039 (landline only)

**ULSS 1**  
**Sede di Feltre**  
Via Bagnols sur Cèze 3  
Telephone: 0439 883570

**ULSS 2**  
**Sede di Treviso (Borgo Cavalli)**  
Borgo cavalli 42  
Telephone: 0422 322922

**ULSS 2**  
**Sede di Treviso (Ca' Foncello)**  
Piazzale Ospedale 1  
Telephone: 0422 322922

**ULSS 2**  
**Sede di Montebelluna**  
Via Togliatti 1  
Telephone: 0423 731994

**ULSS 2**  
**Sede di Conegliano**  
Via Brigata Bisagno 4  
Telephone: 0438 663608

**ULSS 2**  
**Sede di Oderzo**  
Via Luigi Luzzatti 45  
Telephone: 0422 322922

**ULSS 2**  
**Sede di Vittorio Veneto**  
Via Forlanini 71  
Telephone: 0438 663608

**ULSS 2**  
**Sede di Castelfranco Veneto**  
Via dei Carpani 16/Z  
Telephone: 0423 731994

**ULSS 3**  
**Sede di Mestre**  
Via Paccagnella 11  
Telephone: 041 9656600

**ULSS 3**  
**Sede di Venezia (Isole ed Estuario)**  
Castello 6777  
Telephone: 041 5294588

**ULSS 3**  
**Sede di Mirano**  
Via Don G. Sartor 4  
Telephone: 041 5795406

**ULSS 3**  
**Sede di Dolo**  
Riviera XXIX Aprile 2  
Telephone: 041 5133477

**ULSS 3**  
**Sede di Chioggia**  
Strada Madonna Marina 500  
Telephone: 041 5534531

**ULSS 4**

Telephone: 0421 228057

**ULSS 5****Sede di Rovigo**

Viale Tre Martiri 140

Telephone: 0425 394151

**ULSS 6****Sede di Camposampiero**

Via P. Cosma 1

Toll-free number: 800

201301

**ULSS 6****Sede di Cittadella**

Via Pilastroni

Toll-free number: 800

201301

**ULSS 6****Sede di Monselice**

Via Albere 30

Toll-free number: 800

201301

**ULSS 6****Sede di Padova**

Via Enrico degli Scrovegni 12

Toll-free number: 800

201301

**ULSS 6****Sede di Piove Sacco**

Via San Rocco 8

Toll-free number: 800

201301

**ULSS 7****Sede di Bassano del****Grappa**

Telephone: 0424 888556

**ULSS 7****Sede di Santorso**

Telephone: 0445 572040

**ULSS 8****Sede di Vicenza**

Viale San Bortolo 85

Telephone: 0444 753535

**ULSS 8****Sede di Noventa Vicentina**

Via Capo di Sopra 1

Telephone: 0444 753535

**ULSS 8****Sede di Arzignano**

Via dei Mille 2 bis

Telephone: 0444 753535

**ULSS 9****Sede di Verona**

Via Poloni 1

Telephone: 045 8075656

**ULSS 9****Sede di Bussolengo**

Via Ospedale 28

Telephone: 045 6712666

**ULSS 9****Sede di Legnago**

Via C. Gianella 1

Telephone: 0442 622692

**ULSS 9****Sede di San Bonifacio**

Via Circonvallazione 1

Telephone: 045 6138884



ULSS 1



ULSS 2



ULSS 3



ULSS 4



ULSS 5



ULSS 6



ULSS 7



ULSS 8



ULSS 9

This update was produced as part of the IMPACT VENETO - FAMI 2014-2020 - OS 2 - ON 2 project sponsored by the Veneto Region U.O. International Cooperation and Veneto Lavoro as project partners.

The update was closed as of 01.04.2023.

The information contained in this guide is taken from official websites and publications edited by the Veneto Region and the 9 regional ULSS.

